

# KIMBERLEY ADVENTURE

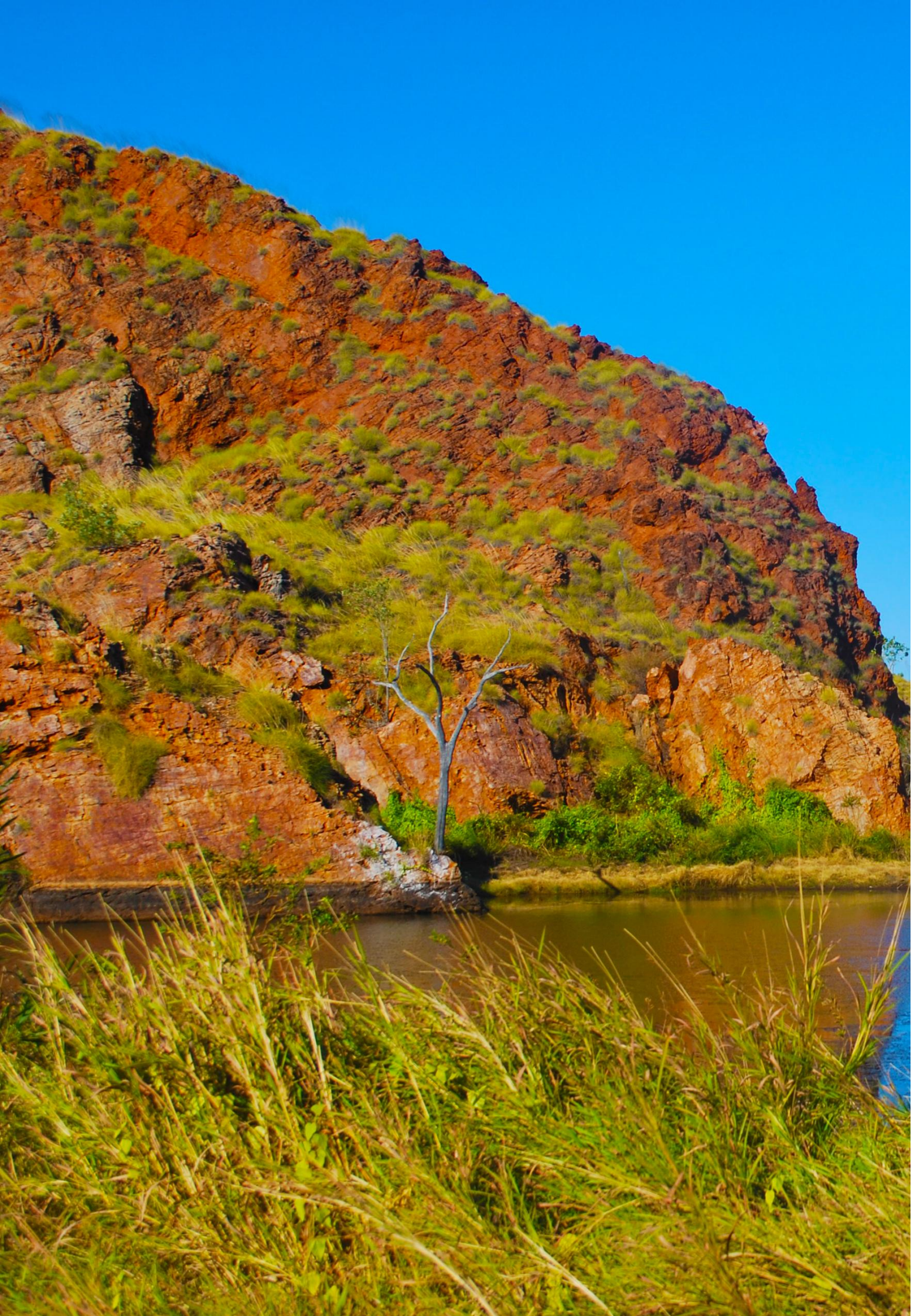
DARWIN TO BROOME | 25 MAY 2021 | 14 DAYS

2021 at  
2020  
PRICES!

EARLY  
BOOKING  
BONUS

ADVENTURE  
TOUR







# Welcome

## TO HELLOWORLD TRAVEL HOSTED JOURNEYS

Hosted Journeys are experts in offering travellers unique, hand-picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle-free and seamless holiday experience. With over 30 years experience in group travel, you can rest assured you are in expert hands from start to finish.

A professional Tour Host travels with the group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with flight cancellations or alterations, lost luggage, reconfirm touring and transfers, all to maximise your holiday experience.

For International travel the host will also assist with immigration and crossing borders as well as distributing tipping.

We are driven to help you create lifelong memories and friends that share a passion for travel, food, history, culture and adventure by providing unique itineraries that maximise your travel experience and minimise the hassles.



Exclusive Itineraries  
& Inclusions



Meet like minded  
travellers and make life  
long friends



Security & Peace  
of Mind

## Seamless from start to finish

### FULLY INCLUSIVE HOSTED JOURNEYS



Accommodation in  
ideally-located,  
quality properties



Professional Tour Host,  
as well as experiences  
local guides at your  
destinations



Enjoy various forms  
of transport throughout  
the itinerary.



Most meals, including  
daily breakfast and select  
lunches & dinners



Sightseeing and local  
encounters highlighting  
the destination



Tipping for all included  
sightseeing guides and  
transport providers



# Meet your Tour Host

Bonnie has extensive travel experience having travelled to over 20 countries and growing up in Canada. Bonnie has most recently hosted a group through the Great Australian Outback.

Western Australia's most northern region, the Kimberley, showcases one of Australia's most remarkable landscapes with its rugged ranges, spectacular gorges, thundering waterfalls and untouched wilderness.

"I invite you to join me on this amazing adventure offering vastly diverse and unique experiences."

Bonnie Davis  
Travel Consultant, Helloworld Travel Mackay



*Bonnie Davis*

## The Finer Details

### Physical Rating



High

It is important for you to consider if this Hosted Journey is right for you. Every Hosted Journey requires you to be able to walk around sights unaided, board and disembark various modes of transport and some itineraries may require you to walk longer distances.

Hosted Journeys has 5 Physical Ratings to assist in ensuring this itinerary suits you:

Extremely Low	Minimal physical fitness is required as there is minimal or no travel between locations and minimal walking.
Low	A little physical fitness is required as you will be boarding and disembarking transportation and walking short distances.
Moderate	A reasonable level of fitness is required as you will be boarding and disembarking transportation and walking moderate distances and climbing some stairs.
High	A high level of fitness is required as you will be boarding and disembarking transportation, walking long distances and climbing some stairs. You will also encounter uneven terrain and required to walk across loose ground or rocks.
Extremely High	A very high level of fitness as you will be participating in hiking and very long walks. You will also be boarding and disembarking transportation and climbing stairs. You will also encounter uneven terrain and required to walk across loose ground or rocks.

Please note it is not the role of the Tour Host to assist you in carrying your bags or provide individual assistance for walking, boarding or disembarking any modes of transport. If such assistance is required, you must consider a travelling companion that is willing to assist you.

### Accommodation Styles

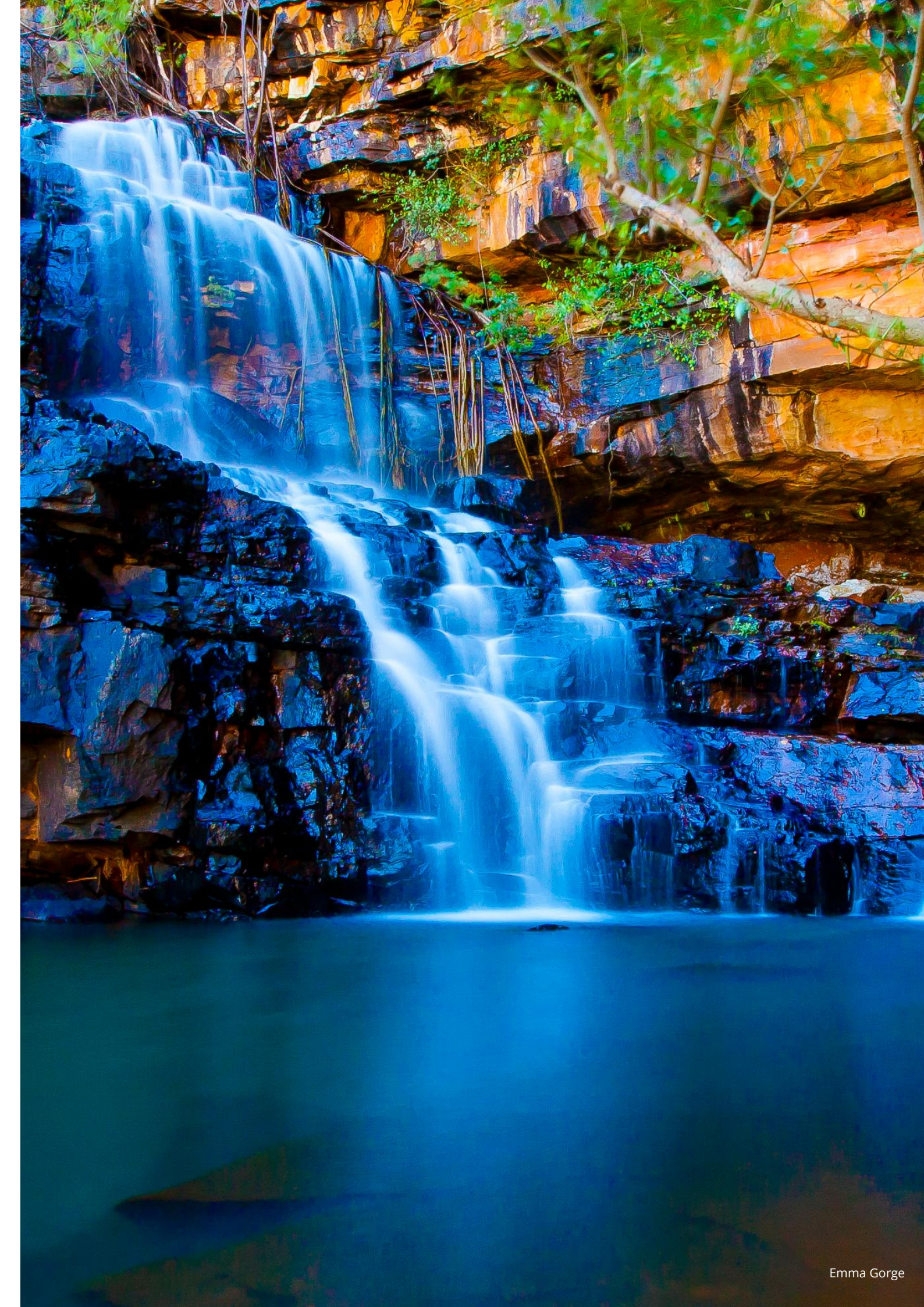
Hosted Journeys has hand picked your accommodation to best suit your itinerary and the destinations you will visit. You may find a variety of accommodation styles throughout your Hosted Journey, from hotels, lodges and cruise cabins to family-run guesthouses and more characterful and rustic accommodation.

### Cultural Encounters

This itinerary will give you an immersive taste of the regions you visit. Hosted Journeys is delighted to share with you many interesting cultures across the world. Expand your horizons and explore the local way of life as we discover authentic cultures that will be sure to make your holiday experience truly special.











Chamberlain Gorge

The Kimberley is known for large swaths of wilderness defined by rugged ranges, dramatic gorges, semi-arid savanna and a largely isolated coastline. An ancient landscape covering hundreds of thousands of square kilometres, it is one of the world's most precious wilderness regions. Take in this most sort after destination in Australia on this Kimberley Adventure from Darwin to Broome.

## Tour Highlights

- Explore the highlights of Darwin
- Visit Litchfield National Park to see Florence Falls and Wangi Falls
- Cruise down the breathtaking Katherine Gorge and sense the spirituality of the land through the local traditional owners, the Jawoyn people
- Be entertained at the Katherine Outback Experience with a Long Table Dinner
- Explore the Durack Homestead Museum
- See spectacular scenery on an Ord River Cruise and take in the breath taking sunset over the water
- Visit the Ord River Rum Distillery
- Travel through El Questro Wilderness Park and stay in the spectacular luxury tented camp at Emma Gorge Resort
- Tour the famous Argyle Diamond Mine
- Travel to Fitzroy Crossing and visit a local Art Gallery
- Cruise through the stunning Geikie Gorge
- See world famous Cable Beach in Broome





# Kimberley Adventure Itinerary

<b>Day 1. Tue 25 May 2021</b> <b>MACKAY - BRISBANE - DARWIN</b> Let's meet at Mackay Airport to begin our adventure, as we travel to Darwin via Brisbane.  Darwin, Australia's tropical capital, is a vibrant but easygoing city. Upon arrival we will take an afternoon tour of the city, then enjoy a welcome dinner this evening with our fellow travellers.	<b>D</b>	<b>Day 5. Sat 29 May 2021</b> <b>KATHERINE - KUNUNURRA</b> Watch the landscape transform dramatically as we journey across vast pastoral leases and Aboriginal homelands and cross the border into Western Australia enroute to Kununurra.  Along the way, we pause at the historic Durack Homestead, built in 1895. The Durack family home became known far and wide as one of the social gathering places of the East Kimberley.  Later, marvel at spectacular scenery as we cruise along the Ord River, which supports an abundance of native fish, birds and marsupials. Experience a magical sunset over the water before our arrival in Kununurra.	<b>B</b>	After lunch, we continue south to the historic town of Halls Creek on the northern edge of the Great Sandy Desert and Tanami Desert.  Dinner is included at the hotel tonight.
<b>Day 2. Wed 26 May 2021</b> <b>DARWIN</b> After breakfast, we enjoy a free day in Darwin to explore at our leisure. We will immerse ourselves in Darwin's rich history including ancient Aboriginal Dreamtime stories, the pioneering spirit of the early settlers, survival stories of World War II, the bombing of Darwin and Cyclone Tracy.  You may wish to indulge your taste buds by sampling Darwin's fabulous food, inspired from the land, incorporating fresh local produce such as mud crab, barramundi, Kakadu plum, lemon myrtle, and even green ants.  Alternatively, if you have yet to visit Darwin and the surrounds, then the optional tour of Kakadu National Park Explorer is highly recommended. Join a local guide for a cruise on the famous Yellow Water Billabong, whilst you search for saltwater crocodiles and marvel at the colourful birdlife.  After a lunch stop at Nourlangie Rock, this optional tour will see your guide lead a walk to view ancient Aboriginal rock art, before returning to Darwin.	<b>B</b>	<b>Day 6. Sun 30 May 2021</b> <b>KUNUNURRA</b> Today enjoy a full day at leisure to relax and explore Kununurra, or perhaps pre-book an optional day tour (see more details & prices later in brochure).  This evening, we dine on locally-grown produce at a privately hosted 'Be My Guest' Dinner in the heart of Kununurra's sandalwood plantations.	<b>B D</b>	<b>DAY 10. Thu 3 June 2021</b> <b>HALLS CREEK - FITZROY CROSSING</b> Today, we travel on to the remote township of Fitzroy Crossing. We will stop en route at Halls Creek to visit an art gallery with a chance to meet Indigenous artists. A tasty lunch is included at the lodge.  This afternoon, we will cruise with a local guide through magnificent Geikie Gorge, watching for freshwater crocodiles, fruit-bats and wallabies as the 30 metre walls of the gorge tower above us.  Dinner is included at the hotel tonight.
<b>Day 3. Thu 27 May 2021</b> <b>DARWIN - KATHERINE (via LITCHFIELD NATIONAL PARK)</b> This morning, we travel to the Top End's must-see Litchfield National Park, home to several stunning waterfalls that cascade into crystal clear pools, iconic magnetic termite mounds and clusters of weathered sandstone pillars at the Lost City. After a picnic lunch, take a swim under the falls and relax in the waterholes of Florence Falls and Wangi Falls (weather permitting).  This afternoon we continue on to Katherine and enjoy dinner tonight at our hotel.	<b>B L D</b>	<b>Day 7. Mon 31 May 2021</b> <b>KUNUNURRA - EMMA GORGE</b> This morning, we take a guided tour of the Ord River Rum Distillery before travelling down the Gibb River Road to Parry Lagoons Nature Reserve (weather permitting).  We make our way to Emma Gorge for our two night stay in an oasis of native pandanus and palms at the foot of the red-hued Cockburn Ranges in the El Questro Wilderness Park. At Emma George Resort we will sleep to the soothing sounds of the local wildlife surrounding us.	<b>B</b>	<b>DAY 11. Fri 4 June 2021</b> <b>FITZROY CROSSING - BROOME</b> We travel through spectacular landscapes today on the way to the former pearling outpost of Broome. Upon arrival, our Driver Guide will take us on a tour of the town, visiting nearby Gantheaume Point, whose rugged red cliffs rise in stark contrast to the cobalt blue waters.  This evening, let's relax with a drink while the sun sets over the Indian Ocean.
<b>Day 4. Fri 28 May 2021</b> <b>KATHERINE</b> This morning we venture into Nitmiluk National Park, where a tranquil cruise along the spectacular Katherine Gorge will allow us to sense the spirituality of the land through the culture of the local traditional owners, the Jawoyn people.  This afternoon, we will be entertained at the Katherine Outback Experience. We will watch and learn how young horses and working dogs are trained for life on the land, before enjoying the Katherine Outback Experience long table dinner.	<b>B D</b>	<b>Day 8. Tue 1 June 2021</b> <b>EL QUESTRO</b> We will awake to the calls of native birds, and after a hearty breakfast, explore El Questro Wilderness Park. Afterward, we will cruise on Chamberlain Gorge, an extensive waterhole fringed by tropical vegetation and soaring escarpments.  This afternoon, we will enjoy free time, perhaps taking a dip in the pool, relaxing with a good book on our cabin's verandah, or taking a hike to Emma Gorge for a dip in its crystal-clear waterhole.  Tonight, we will enjoy a buffet dinner with wine at the resort.	<b>B D</b>	<b>DAY 12. Sat 5 June 2021</b> <b>BROOME</b> Today, we take a visit to Willie Creek Pearl Farm, a 5 hour tour including lunch. We will uncover the history of pearling and Broome. Experience the beauty of the Willie Creek Pearl range and discover more about their commercial pearling operations.  This afternoon is at leisure for us to enjoy a stroll along the pristine sands of Cable Beach and swim in its turquoise waters or wander through Chinatown and shop for pearls.  Alternatively, an optional experience is available to enjoy a full-day Horizontal Falls Seaplane excursion (see more details & prices later in brochure).  This evening, we will sit back and share our stories from our amazing adventure as we enjoy a sunset drink and Farewell Dinner at the hotel.
		<b>Day 9. Wed 2 June 2021</b> <b>EMMA GORGE - HALLS CREEK</b> Today, we will join a local Indigenous guide for a tour of the famous Argyle Diamond Mine.	<b>B L D</b>	<b>DAY 13. Sun 6 June 2021</b> <b>BROOME - PERTH - BRISBANE</b> This morning enjoy a leisurely breakfast and a free day in Broome. In the afternoon, we will be transferred to the airport for our overnight flight to Brisbane via Perth.  <b>DAY 14. Mon 7 June 2021</b> <b>BRISBANE - MACKAY</b> This morning we will fly from Brisbane to Mackay.

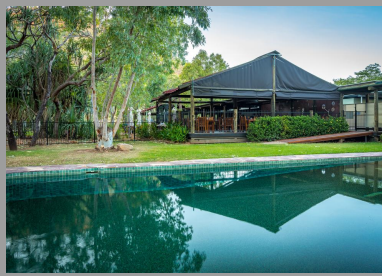


# Feature Stays

Hosted Journeys is proud to present these spectacular properties for you to enjoy on your Kimberley Adventure. These properties have been hand picked to suit this itinerary and are sure to enhance your experience as you travel through this picturesque region of Australia.

## Emma Gorge Resort - El Questro Private Tented Cabin with Ensuite

El Questro Wilderness Park is a magical and ancient landscape where unique experiences are had and lifelong memories are made. Sleep under the stars in comfort in a safari-style tented cabin, with en-suites, all while being surrounded with a few home comforts. Hidden amid the Kimberley's fiery red Cockburn Range this unique location brings nature to your doorstep, allowing you to immerse yourself in the nature, flora and fauna of the region with the added touches such as a swimming pool and onsite restaurant. All tented cabins are powered and have fans, linen, towels and outdoor dining areas in the shade of ancient Boab trees. The stunning beauty of Emma Gorge, the most popular gorge walk, is on your doorstep.



## Cable Beach Club Resort - Broome Studio Room



Cable Beach is a place like nowhere else on earth, with a resort that's just as heavenly. Set on the world famous beach, Cable Beach Club offers a place to unwind, with 2 pools, delicious cuisine at a choice of 4 restaurants, leisure facilities and a day spa, this spectacular resort is the perfect way to end your journey through the Kimberley. The Resort is styled to reflect the Asian and colonial influences of Broome, and the diverse choice of accommodation is complemented by acres of lush tropical gardens. The Studio rooms offer an ideal setting for any holiday. They are beautifully appointed in Broome style timber, corrugated iron and painted lattice and are set out around the centre of the resort.





# Optional Experiences

It is highly recommended to pre-book these optional tours upon deposit to avoid disappointment.  
Payment of optional tour will be due at time of final payment for your Hosted Journey.

Wednesday 26 May 2021

\$355 per person

## Kakadu National Park Explorer

Travel across Adelaide River and Marrakai Plains and deep into Kakadu National Park. Visit the Warradjan Cultural Centre and view the informative displays depicting the traditions of the Aboriginal people in Kakadu; we join our local guide for a cruise on the famous Yellow Water Billabong. Search for saltwater crocodiles and the colourful range of birdlife for which this region is renowned. After a lunch stop at Nourlangie Rock, your guide will lead a walk to view ancient Aboriginal rock art, before returning to Darwin.

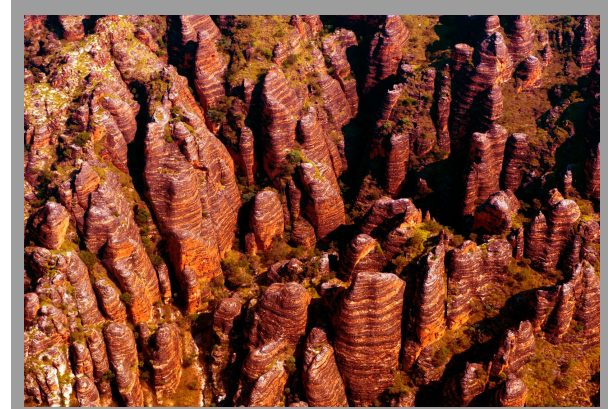


Sunday 30 May 2021

\$468 per person

## Bungle Bungle Scenic Flight

Enjoy the exhilarating sensation of freedom in a high winged aircraft especially selected for air tours. You'll be amazed at what you will see and learn in this two-hour flight, from the irrigation and farming areas, the vastness of Lake Argyle, dam walls, cattle stations, mineral exploration sites, the largest Diamond Mine in the world and, not to forget the star of the tour, the World Heritage listed Purnululu National Park, home to the famous Bungle Bungle Range.



Sunday 30 May 2021

\$880 per person

## Bungle Bungle All Day 4WD Tour

Take a scenic flight over the renowned Ord Irrigation area, the mighty Ord River and the man made Lake Argyle before arriving at the Bungle Bungle Range. Travel by air-conditioned 4WD vehicle to Cathedral Gorge where your guides recount the Bungles heritage and share nature's hidden secrets. Enjoy a moderate 3km walk into Cathedral Gorge, where you will be surrounded by the famous Beehive Domes before a memorable picnic lunch. Return from your walk to rejoin the 4WD vehicle and travel to the Bungle Bungle Bush Camp for afternoon tea before the afternoon scenic flight over the ancient Ragged Ranges and the Argyle Diamond Mine. \*

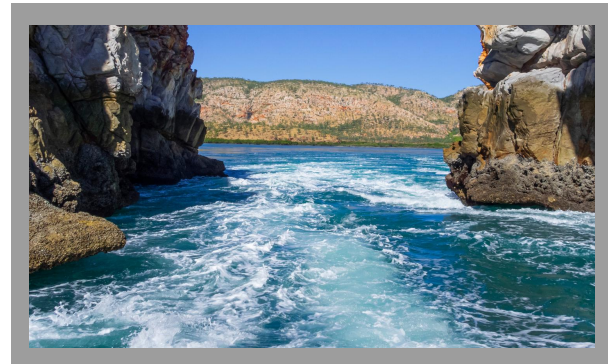


Saturday 5 June 2021

\$1,050 per person

## Horizontal Falls Seaplane Excursion

Join a spectacular scenic flight over rich pearling waters, hundreds of tiny islands and crossing mineral rich rugged Kimberley country. This scenic flight is an amazing way to see the astonishing Horizontal Falls from the air. Land at the beautiful and remote Cape Leveque for morning/afternoon tea.



Important Note: All tours are on request and are subject to availability. If booking a scenic flight, travellers weight must be advised at time of booking. All tours are subject to weather or tidal conditions and operations are at the discretion of the tour operators.

\*A good level of fitness and balance as well as sturdy footwear is required for the Bungle Bungle All Day 4WD Tour as there is a lot of walking.



# Our journey through the Kimberley

## SMALL GROUP JOURNEY

Travelling in a small group of no more than 20 travellers means we can keep experiences spontaneous and authentic and discover local secrets. Small groups provide the opportunity to duck between market stalls or sit down for a leisurely meal at a local family restaurant. Better still, sharing these moments with like-minded people elevates them to memories that you'll treasure for a lifetime. We will enjoy the comfort of a full size luxury coach.

## LOCAL CONNECTION

Exclusive 'Be My Guest' experiences allow us to connect with the locals in an authentic and meaningful way.

On this adventure:

Discover the importance of sandalwood to Kununurra as we dine on local produce at the Sandalwood Factory.

## INSIDER KNOWLEDGE

Every inclusion is especially selected for our quality and comfort, and specifically to enhance our experience.

On this adventure:

Take a local cruise down the Ord River from Lake Argyle to witness the setting sun in Kununurra.

## CULTURAL IMMERSION

Our journey will include local encounters with those who know the land inside out, and our sightseeing options ensure we can scratch well beneath the surface of each destination and access our favourite off-the-beaten-track discoveries.

On this adventure:

Support local Aboriginal artists, with a visit to Mangkaja Gallery in the Kimberley, to understand culture sustainability through art.

## SUSTAINABLE FOOTPRINTS

We can be sure that the iconic sites we visit will be cared for, for generations to come. Our tour partners have a close connection with the TreadRight Foundation to ensure that our holiday gives back to the communities that we will visit.

On this adventure:

National Park fees will contribute toward the protection of local marine life and local habitat areas, and fund land-protection projects.





# Tour Inclusions

## Included Highlights

- Enjoy an afternoon city tour of Darwin
- Get to know your fellow travellers at a welcome dinner in Darwin
- Visit Litchfield National Park with a stop to see the magnificent magnetic termite mounds
- Relax and refresh in the waterholes of Florence Falls and Wangi Falls
- Immerse yourself in nature's beauty as you enjoy the spectacular Katherine Gorge Cruise through Nitmiluk National Park
- Learn real horse-starting and working dog demonstrations, entwined with live music and humorous bush tales at the Katherine Outback Experience with a Long Table Dinner
- Visit the Durack Homestead Museum dedicated to the pioneering spirit of the Durack Family
- Marvel at the spectacular scenery as you take a leisurely afternoon cruise on the Ord River
- Savour a privately hosted three-course dinner at a Sandalwood Factory
- Take a guided tour of Kununurra's Rum Distillery
- Travel down the Gibb River Road, the wild heart of the Kimberley region
- Observe a wealth of tropical birds and crocodiles at Parry Lagoons Nature Reserve
- Stay at the beautiful and serene Emma Gorge Resort
- Cruise on the stunning Chamberlain Gorge
- Join a local Indigenous guided tour of Argyle Diamond Mine
- Visit an art gallery in Halls Creek enroute to Fitzroy Crossing
- Cruise through remains of the ancient limestones of the barrier reef on your Geikie Gorge cruise
- Learn about Broome's rich history through an Afternoon Town Tour
- Special Farewell Dinner in Broome
- National Park Entry Fees

## Included Services

- Return economy class flights to Darwin from Mackay, returning from Broome
- Private airport transfers throughout the itinerary
- Twin share accommodation at ideally located quality properties
- Services of an experienced Helloworld Travel Tour Host

## Included Meals

12 Breakfasts (B)

4 Lunches (L)

9 Dinners (D)

## Holiday Pricing

14 Day Tour, departing Mackay

**\$8,839 per person**

Scenic Views

**BONUS! Book by 31OCT20 & save \$100 per person!**



# Terms & Conditions

The following terms and conditions form the basis of your contract with Helloworld Travel Hosted Journeys ('Hosted Journeys'). Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Hosted Journeys confirms that you have read, understand and agree with the conditions outlined below and a more detailed version on the Hosted Journeys website, [www.hostedjourneys.com.au](http://www.hostedjourneys.com.au)

## Deposit, Booking & Medical Form & Final Payment Details:

A non-refundable deposit of \$500 per person is due within 7 days of making a booking. You are also required to complete a Hosted Journeys Booking & Medical Form and return it to your Travel Consultant. Please also attach a copy of your photo ID or the photo page of your passport (for international travel) Bookings are subject to auto cancel after 7 days if the deposit and Booking & Medical Form is not received.

Final payment is due no later than Friday 5 March 2021. If your reservation is made after this date, full payment is required at time of booking.

## Hosted Journeys Deposit Protection Plan:

Applicable when you pay an upfront fee of \$99 per person with your deposit. You may cancel your holiday prior to the final payment due date and retain a credit of the deposit paid, less any third party and unrecoverable costs. The deposit, held by Hosted Journeys, can only be used towards a new Hosted Journey departure within 18 months of the date of cancellation. Hosted Journey credits will remain non-refundable and non-transferable and if not used by the expiry date they will be forfeited. Travel Agent fees may apply. The Deposit Protection Plan does not, nor is it intended to, replace travel insurance. In the event that a force majeure applies, the customer will be bound by the Hosted Journeys terms and conditions, outlined on the Hosted Journeys website. The Deposit Protection Plan is only available on 2021 Hosted Journey departures. At all times the \$99 DPP fee remains Non-refundable.

## Holiday Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure prior to final payment date and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday pricing may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, including sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

## Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

## Single Accommodation:

Single Accommodation may be available upon request and a single supplement of \$2,324 will apply. It is important to note that in certain countries a single room may mean a single bed in the room. If you are a single traveller and willing to share with another single traveller, let your Travel Consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

## Travel Insurance:

Travel Insurance is compulsory when travelling with Hosted Journeys. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

## Tour Hosts:

Our Hosted Journeys are facilitated by a Helloworld Travel Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any fellow traveller or staff member. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the tour immediately, with no right of refund. We may also elect not to carry you on any future Hosted Journeys. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

## What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portorage (unless specified) and travel insurance.

## Airfare Conditions:

Airfares included in this package may be based on various airlines, and are subject to change without notice. Airfares are in economy class and subject to availability at time of booking and the group airfare conditions. Schedules, taxes and fuel surcharges included are subject to change and additional charges may apply for alternate routes and airlines. If you wish to upgrade to Premium Economy, Business or First Class (if available on your flight services) please ask your Travel Consultant for availability and upgrade costs. Air travel is arranged with independent airlines. Hosted Journeys will arrange air travel as advertised in connection with your holiday package. All airfares are subject to flight and booking class availability. Once air tickets are issued, airline amendment and/or cancellation fees apply and, in some cases, are non-refundable. Name changes and voluntary date and schedule changes will incur fees. Hosted Journeys is not liable for delays or disruptions of air travel. Once tickets are issued, Hosted Journeys will have no other liability and will not be responsible for refunding the cost of any services booked in conjunction with the flights.

## Photo ID, Passport & Visas:

Your reservations must be made in exactly the same name as your photo ID or passport (for international travel). Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply.

For International Itineraries please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guests sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents.

The issuance of visas is not the responsibility of your Travel Consultant and we cannot be held responsible should you be unable to obtain the correct visas to undertake your journey. Please discuss your individual visa requirements with your Travel Consultant.

## Documentation:

Approximately one month prior to departure you will be sent an invitation to attend your pre-departure event where you can meet your fellow travelers and collect your travel documents. The event will be held approximately two weeks prior to your departure. If you are not located in Mackay QLD, your travel documents will be couriered to your Travel Consultant.

## Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken during the tour for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

## Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

## Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

If due to unforeseen circumstances there has been a change in your reservation that results in requiring either a partial or a full refund, Hosted Journeys will work with your Travel Consultant to arrange this.

Refunds will be subject to the terms and conditions of the third party travel providers that Hosted Journeys have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Hosted Journeys cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3 - 6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Hosted Journeys.

Hosted Journeys take pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Hosted Journeys will remain non-refundable.

## Liability & Privacy:

Hosted Journeys acts as a wholesale travel provider within the Helloworld Travel Network. We sell various travel related products on behalf of numerous transportation, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers groups departments. Your legal recourse is against the specific provider and not Helloworld Travel or Hosted Journeys. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of your travelling party are aware of these terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour providers groups departments. It is important to understand that each tour provider has different terms and conditions for group travel and these will differ from the Terms & Conditions for leisure travel.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as scenic flights, boat cruises, helicopter flights, cable car rides, some 4WD tours, white water rafting, camel rides, hot air ballooning, rail, rural homestay options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

## Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys Tour Host or other travellers. You must complete a Hosted Journeys Medical, Health & Mobility Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who:

- is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day
- may need services or facilities that are not available
- fails to comply with the reasonable instructions of Hosted Journeys Tour Host
- engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transportation from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

## Complaints:

If you have a complaint please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter whilst travelling. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate and escalate your complaint.

## Brochure Accuracy, Images & Maps within this publication:

Hosted Journeys has endeavoured to ensure that the information given in this brochure is correct to the best of its knowledge at the time of going to print. All images are used with permission and are subject to copyright from their source. Maps may not be to scale or represent 100% location accuracy for the purpose of readability. Hosted Journeys can not be responsible for changes in factual data or imagery and recommend you confirm the details of your chosen holiday package at the time of booking. Hosted Journeys will endeavour to notify you of any significant changes prior to departure.

ISSUE DATE: 26AUG20

