

GHAN EXPEDITION

DARWIN TO ADELAIDE | 2 MAY 2021 | 10 DAYS





Welcome

TO HELLOWORLD TRAVEL HOSTED JOURNEYS

Hosted Journeys are experts in offering travellers unique, hand-picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle-free and seamless holiday experience. With over 30 years experience in group travel, you can be rest assured you are expert hands from start to finish.

A professional Tour Host travels with the group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with flight cancellations or alterations, lost luggage, reconfirm touring and transfers, all to maximise your holiday experience.

For International travel the host will also assist with immigration and crossing borders as well as distributing tipping.

We are driven to help you create lifelong memories and friends that share a passion for travel, food, history, culture and adventure by providing unique itineraries that maximise your travel experience and minimise the hassles.



Exclusive Itineraries
& Inclusions



Meet like minded
travellers and make life
long friends



Security & Peace
of Mind

Seamless from start to finish

FULLY INCLUSIVE HOSTED JOURNEYS



Accommodation in
ideally-located,
quality properties



Professional Tour Host,
as well as experienced
local guides at your
destinations



Enjoy various forms
of transport throughout
the itinerary.



Most meals, including
daily breakfast and select
lunches & dinners



Sightseeing and local
encounters highlighting
the destination



Tipping for all included
sightseeing guides and
transport providers

Meet your Tour Host

Having worked for Helloworld Travel Mackay for over 20 years, Matthew has set foot on every continent and travelled to over 70 countries. He has also hosted groups across the globe including the iconic National Parks of the USA, a winter tour in Europe, Christmas in New York, expeditions to the Arctic and Antarctica, tours to Cuba, Sri Lanka, Egypt, Jordan and Israel, plus an African safari in Kenya and Tanzania. Matthew has just returned from hosting a group of travellers throughout outback Queensland and is excited share with you, more of our beautiful country.

"I would like to invite you to join me on this epic outback adventure from Darwin to Adelaide travelling on board one of the country's most iconic trains, the Ghan."



Matthew Perre

Matthew Perre, Manager, Helloworld Travel Mackay

The Finer Details

Physical Rating



Moderate

It is important for you to consider if this Hosted Journey is right for you. Every Hosted Journey requires you to be able to walk around sights unaided, board and disembark coaches, boats and trains and some itineraries may require you to walk longer distances.

Hosted Journeys has 5 Physical Ratings:

| | |
|----------------|---|
| Extremely Low | Minimal physical fitness is required as there is minimal or no travel between locations and minimal walking. |
| Low | A little physical fitness is required as you will be boarding and disembarking transportation and walking short distances. |
| Moderate | A reasonable level of fitness is required as you will be boarding and disembarking transportation and walking moderate distances and climbing some stairs. On some of the off train experiences, you will also be required to walk across loose ground or rocks. |
| High | A high level of fitness is required as you will be boarding and disembarking transportation, walking long distances and climbing some stairs. |
| Extremely High | A very high level of fitness as you will be participating in hiking and very long walks. You will also be boarding and disembarking transportation and climbing stairs. You will also encounter uneven terrain and required to walk across loose ground or rocks. |

Please note it is not the role of the Tour Host to assist you in carrying your bags or provide individual assistance for walking, boarding or disembarking any modes of transport. If such assistance is required, you must consider a travelling companion that is willing to assist you.

Accommodation Styles

Hosted Journeys has hand picked your accommodation to best suit your itinerary and the destinations you will visit. You may find a variety of accommodation styles throughout your Hosted Journey, from hotels, lodges and cruise cabins to family-run guesthouses and more characterful and rustic accommodation.

Cultural Encounters

This itinerary will give you an immersive taste of the regions you visit. Hosted Journeys is delighted to share with you many interesting cultures across the world. Expand your horizons and explore the local way of life as we discover authentic cultures that will be sure to make your holiday experience truly special.





IN COMMEMORATION OF THE ARRIVAL OF THE NATIONAL
PROTECTORATE AND POLICE SPRINGS ON THE
ALICE SPRINGS RAILWAY
THE 10TH FEBRUARY 1914
IN THE PRESENCE OF
H.H. PRINCESS ALEXANDRA, THE HON. MRS. ANDRUS OGBURN
THE HON. SIR J. HUNT M.P.
GOVERNMENT MINISTER FOR TERRITORY
THE HON. P. A. E. EBERHARDT M.L.A.
CHIEF MINISTER OF THE NORTHERN TERRITORY
THE HON. D. O. TONKIN M.P.
PRIMER OF THE HOUSE OF COMMONS
CONSTITUTION OF THE STANLEY RAILWAY
AND CHIEF OF THE
NORTHERN TERRITORY
MR. H. P. BATES
CHIEF ENGINEER



THE GHAN

**WELCOME TO
ALICE SPRINGS**
**THE HEART, THE SOUL,
THE CENTRE.**



The Ghan has been crossing the Australian outback for over 90 years now, but much has changed since 1929, and today the Ghan offers more than just transit between Darwin and Adelaide. Onboard you will find sumptuous dining, elegant private cabins, attentive service, and the camaraderie of your fellow travellers. And when the train stops, the adventures begin. Choose from a range of included off train experiences to create your own rich and rewarding personal journey through Australia's outback and beyond!

Tour Highlights

- Explore Darwin's WWII Oil Storage Tunnels, Botanic Gardens, Museum & Art Gallery, Military Museum, Aviation Heritage Centre, Qantas Hanger and Fannie Bay Gaol
- Darwin Harbour sunset dinner cruise
- Iconic rail journey on board the Ghan from Darwin to Adelaide
- Visit Alice Springs landmarks and see some of Australia's flora & fauna
- Dine under the stars during an authentic Pioneer Outback Dinner
- Tour Coober Pedy and venture underground to see the Serbian Orthodox Church, take a glimpse of Umoona Opal Mine & dine in an underground cave
- Explore the city highlights of Adelaide and the quaint but classic Adelaide Hills region including the German town of Hahndorf



Ghan Expedition Itinerary

Day 1. Sun 2 May 2021
MACKAY - BRISBANE - DARWIN

Let's meet at Mackay Airport early this morning and together, we make our way to Darwin via Brisbane. Upon arrival in the early afternoon, we are transferred to our hotel, the Hilton Darwin, centrally located in the city.

Later this afternoon, we have included return taxi transfers to the popular Mindil Beach Markets to take in the spectacular sunset views. The warm dry evenings and the great variety of food stalls, street theatre and entertainment ensure an enjoyable tropical experience (dinner own expense).

Day 2. Mon 3 May 2021 **B D**
FULL DAY CITY SIGHTSEEING TOUR

To make the most of our time in Darwin, we take a full day City Explorer tour. Known locally as the Tour Tub, we will visit the major tourist attractions such as the WWII Oil Storage Tunnels, Botanic Gardens, Museum and Art Gallery, Darwin Military Museum, Aviation Heritage Centre, Qantas Hanger and Fannie Bay Gaol.

This evening enjoy the spectacular views during our sunset dinner cruise on Darwin Harbour including a two course buffet dinner and return transfers from our hotel.

Day 3. Tue 4 May 2021 **B**
DARWIN, DAY AT LEISURE

Enjoy the day at leisure to explore Darwin at your own pace. You might like to wander the Waterfront Precinct, do some shopping or visit Crocosaurus Cove (additional expense).

Alternatively, you might like to explore the surrounding region on an optional day trip. Hosted Journeys recommends Litchfield National Park (see details later in brochure).

Day 4. Wed 5 May 2021 **B L D**
DEPART DARWIN, EMBARK TRAIN

This morning we are transferred to the train station. Take your time settling in to your cabin as the view outside begins its smooth and spectacular transformation. Lunch in the Queen Adelaide Restaurant is bound to satisfy with culinary wonders prepared onboard by the talented chefs. As we sit back and loosen our belts, we'll have arrived in Katherine ready to experience our first included Off Train Excursion. One option is to visit Katherine Gorge. Enjoy a cruise and learn about the local Indigenous Jawoyn people and their stories which centre around the gorge.

Alternatively, partake in the Katherine Outback Experience which provides an insight into the real Australian Outback and the inner workings of life on a cattle station. The Stock Yards is where the action takes place. Watch a horse breaking demonstration and the Riverboyne Dog Team working cattle, goats or ducks, before interacting with Bernie the Buffalo, Tin Shaker the Brahman Steer and Legend the Trick Horse. Sit back, relax and listen to live music and favourite Aussie anthems.

There is also the option to upgrade your excursion with a scenic flight over Nitmiluk National Park providing unparalleled views of the geographic wonders that inspired many of the aboriginal Dreamtime stories. (pre book and pre pay to avoid disappointment).

Back on board we'll return to the Queen Adelaide Restaurant, enjoying dinner as the sun sets over the outback. Then back in your cabin as the train rolls onwards, fall asleep in awe of wonders seen, and excited by those yet to come.

Day 5. Thu 6 May 2021 **B L D**
ALICE SPRINGS

Wake up to a new view outside your window, in a world which feels a million miles from home. An outback sunrise could be one of the most spectacular you'll ever see, setting the tone for the day ahead. After a sumptuous breakfast we'll arrive in Alice Springs ready for another day of exploration. Here you have the opportunity to embark on one of the included Off Train Excursions, taking in the delights of this famous outback town. A full day in Alice Springs gives ample opportunity to visit the towns landmarks, get up close and personal with Australia's incredible flora and fauna or explore Alice at your own leisure.

You may choose to upgrade your excursion to an incredible outback experience. Instead of spending time in Alice Springs, take an intimate fixed wing scenic flight over Uluru and Kata Tjuta. (pre book and pre pay to avoid disappointment).

Come the evening, we'll dine beneath a canopy of stars at an authentic Outback Pioneer dinner. This is a truly unique experience with live Australian music and a feast of mouthwatering steak with traditionally made damper. After dessert, cast your eyes skyward and ponder life and the universe with an informative astronomical talk. And with a full belly and deep sense of wonderment, it's back on the train to rest up and roll out of Alice Springs, fulfilled in every sense of the word.

Day 6. Fri 7 May 2021 **B L D**
COOBER PEDY

After breakfast we pull into the middle-of-nowhere stop at Manguri. Here, a friendly tour guide awaits, ready to whisk us away to the sun-scorched opal mining capital of the world, Coober Pedy, where more than half of the residents live underground. Venture into the tunnels and caves where you may even catch opal fever as you mine for riches, visit the otherworldly underground Serbian Orthodox Church and take a glimpse of Umoona Opal Mine. Below the earth's surface, enjoy a gourmet lunch in the most unique of locations before setting off to the stunning outback moonscape that is the Breakaways.

After an eye-opening day, it's back on board with plenty of time to ease into a slower gear and prepare ourselves for our final evening onboard the Ghan. Dine in style in the Queen Adelaide Restaurant, meet and share stories with new friends in the Outback Explorer Lounge (open until late) or simply head back to the privacy of your cabin to wind down, read a book and plan your next epic journey.

Day 7. Sat 8 May 2021 **B**
ARRIVE ADELAIDE, DISEMBARK TRAIN

Looking out of your window this morning you'll notice a dramatic change in landscape as the rich ochre tones of the outback make way for the beautiful green fields and pastoral lands of South Australia. After a leisurely morning we'll have time to reflect on our journey before the Ghan rolls into Adelaide. Upon arrival, we are transferred to our accommodation, the Pullman Adelaide, and enjoy the remainder of the day at leisure.

Day 8. Sun 9 May 2021 **B**
ADELAIDE & HAHNDORF TOUR

Explore Adelaide and its surrounds on this full day sightseeing tour. Drive past Adelaide's cultural precinct - North Terrace, the National Wine Centre, Adelaide Botanic Gardens and the beautiful Botanic Park. Continue through historic North Adelaide, where you'll see tree lined streets, mansions and historic buildings. Stop and visit the iconic St Peters Cathedral or the newly developed Adelaide Oval, followed by the National Wine Centre for a tour and wine tasting. Wind your way through the Adelaide Hills villages of Crafers, Stirling, Aldgate and Bridgewater before arriving at Hahndorf, Australia's oldest German settlement. Visit the Beerenberg Farm Shop and spend the afternoon exploring the main street of Hahndorf where you can sample local produce and check out the local arts and crafts before enjoying afternoon tea or a traditional German beer tasting at the very popular Hahndorf Inn. This evening is at leisure.

Day 9. Mon 10 May 2021 **B D**
ADELAIDE, DAY AT LEISURE

Enjoy the day at leisure to explore the city at your own pace, do some shopping, catch up with friends or just relax in a nearby café.

Alternatively, you might like to explore more of the beautiful countryside out of the city. Hosted Journeys recommends The Murray River Highlights day trip (see details later in brochure).

This evening we enjoy a two course dinner at The Salt Restaurant at the Pullman Hotel. Together, let's reminisce about the fabulous experiences we've been lucky enough to have through the heart of Australia.

Day 10. Tue 11 May 2021 **B**
ADELAIDE - BRISBANE - MACKAY

This morning we are transferred to the airport for our flights home to Mackay, via Brisbane.

Off Train Excursions

This distinctly Australian holiday includes a series of immersive off train excursions. River cruises, cultural experiences and optional scenic flights add another exciting dimension to your journey, giving you a chance to breathe in the beauty you've been watching pass by.

Katherine Outback Experience



Katherine Outback Experience provides a unique window into the real Australian Outback and the inner workings of life on a cattle station through the sharing of stories and experiences, cattle dog demonstrations and live music performances.

Katherine Gorge Cruise & Rock Art



Cruise down Katherine River as the large rock formations tower over the calm water. Learn about the rich history and culture of the region through the fascinating interpretations of Indigenous rock art dating back 40,000 years. Leisurely and more active options are available.

Alice Explorer & Outback Dinner



In Alice Springs, visit the Royal Flying Doctor Service Base, the National Pioneer Women's Hall of Fame, the Old Gaol, the Reptile Centre, the Desert Park and a Simpson's Gap Discovery Walk. At Alice Springs Telegraph Station enjoy a meal & refreshing drink under the stars.

Coober Pedy Explorer



See the underground Serbian Orthodox Church, visit Umoona Opal Mine & Museum, don a hard hat and grab a pick to try your luck at finding your own fortune, travel along a portion of The Dog Fence and see The Breakaways, a striking example of arid scenery once covered by a vast inland sea.

Upgrade: Scenic Flight



From Katherine, discover hidden secrets that can only be discovered by soaring high above its vast and sometimes formidable terrain. There are two options, take a helicopter over Katherine Gorge or a fixed wing flight over Nitmiluk and Kakadu National Parks. *

Upgrade: Scenic Flight & Touring



From Alice Springs, fly south by fixed wing aircraft, heading directly to Uluru & Kata Tjuta National Park. Take in the spectacular outback scenery with a unique bird's eye view. Enjoy a guided full day tour to see impressive Ayers Rock and The Olgas (this is instead of the included touring in Alice Springs)*

*Please ask your consultant to check availability and pricing at the time of booking. Scenic flights are shared arrangements and require a minimum amount of passengers to operate. The total cost is non refundable once paid and is required no later than Monday 1 March 2021.

Gold Service

Gold is the most popular level of service on board the Ghan. There is a choice of a twin share cabin (bunk bed with private ensuite) or single cabin (single bed with shared bathroom facilities) to suit those travelling alone, with a friend or with a partner. If you would prefer to upgrade to a Premium Cabin (twin or double bed on floor level instead of a bunk bed & alternative dining carriage), please ask your consultant to check availability at the time of booking.

Your Gold Service Cabin options:

Gold Twin Cabin - a comfortable sleeper cabin featuring private ensuite and upper and lower sleeping berths that convert to a three seater lounge by day.

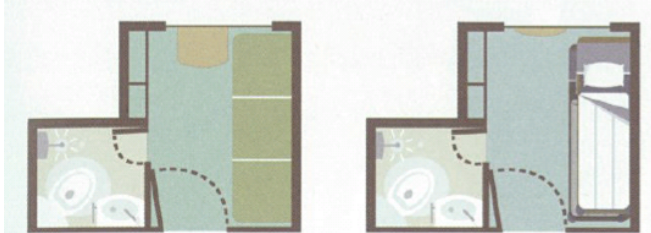
Gold Single Cabin - a compact sleeper cabin featuring a bed that converts to a seat by day, private vanity, with shared shower and toilet facilities located at the end of the carriage.

Every Gold Service Cabin includes:

- Power outlets in the cabin
- In-cabin music channels and journey audio commentary
- All inclusive dining in the Queen Adelaide Restaurant
- All inclusive Australian wines, beers, basic spirits and non alcoholic beverages
- All inclusive Off Train Excursions and Outback Experiences
- Complimentary toiletries
- Complimentary on board magazine



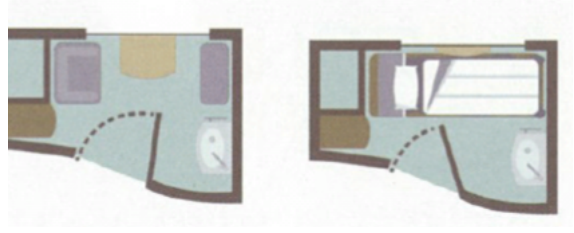
Gold Service Twin Cabin Layout:



By day

By night

Gold Service Single Cabin Layout:



By day

By night

Your Culinary Adventure Awaits

The chefs on board the Ghan work closely with local suppliers and providers to bring you fresh, modern Australian meals that reflect the cuisine of the regions you are travelling through.

Complemented by your choice of fine wine, you will wonder how such amazing dishes are achieved by the chefs in the moving onboard kitchen. Thankfully with so much fantastic food to indulge in, there are plenty of off train adventures to build up an appetite for the next meal.

Highlight dining experiences include dinner under the stars at the Alice Springs Telegraph Station and a unique underground lunch at Coober Pedy.



Optional Tours

To further enhance your holiday, you might like to choose an optional tour for your free time in Darwin and Adelaide. We recommend pre booking them to avoid disappointment.

Litchfield National Park

Day trip from Darwin, Tuesday 4 May

Litchfield National Park contains several types of typical Top End habitats including lush monsoon forests, termite mounds, unusual rock formations, waterfalls and cascades. Follow the Stuart Highway via the township of Batchelor to Litchfield National Park where you will visit the main falls. First stop is Florence Falls, where you have the opportunity for a scenic and interpretive bush and monsoon vine forest walk. There is also the chance for a swim by making your way down the stairs to the plunge pool below. Travel on to Tolmer Falls for a magnificent view of the water cascading down to the deep waterhole at the base of the falls. Finally you visit Wangi Falls, with its large crystal clear pool, another relaxing spot for a swim. On the way back to Darwin make a stop in at Howard Spring Nature Park, where you will have the chance to feed the Barramundi & Turtles. A great day for taking many fascinating photos, including the amazing stand of termite mounds.

Tour duration: 11 hrs (Approx 7am - 6pm)

Departure point: You will be collected from your hotel and transferred to the departure point of your tour. At 7.25am join your coach to commence your day tour. Tour concludes at approximately 6.00pm, at which time hotel drop offs will commence.

Tour inclusions: Hotel pick up & drop off, view Florence Falls, Tolmer Falls & Wangi Falls, expert commentary by local driver/guide, all entrance fees and lunch.

Tour price: \$185 per person



Murray River Highlights

Day trip from Adelaide, Monday 10 May

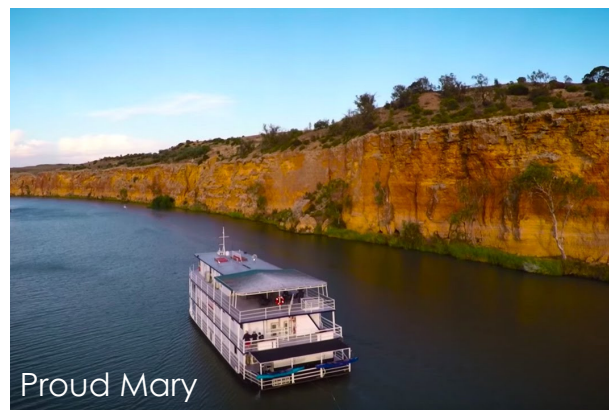
The Murray River Highlights tour departs Adelaide and travels to the mighty Murray River. On your arrival, board the Proud Mary and relax as you cruise the historic river enjoying the wildlife and surrounding scenery. Enjoy lunch on board the Proud Mary as you continue your journey along the river and gain insight into the river system and unique landscapes of the region. Upon disembarking, enjoy a tour along the river bank of the Murray River taking in spectacular views and stopping regularly for great photo opportunities, including the Mannum Lookout. Travel back to Adelaide via the delightful Adelaide Hills, stopping at Melba's Chocolate Factory where you can purchase afternoon tea and delight in cheese tastings at Woodside Cheese Wrights in Woodside (both own expense).

Tour duration: 8 hrs (Approx 9:15am - 5:15pm)

Departure point: You will be collected from your hotel and transferred to the departure point of your tour. Drop off will be at your hotel.

Tour inclusions: Hotel pick up & drop off, expert commentary by local driver/guide, 2 hour cruise on the Proud Mary, free time to explore historic Mannum, a scenic drive through Adelaide Hills and a visit to Melba's Chocolate Factory and Woodside Cheese.

Tour price: \$165 per person



Please Note: Optional tours are subject to availability at time of booking. They are shared arrangements and require a minimum amount of passengers to operate. The total cost is non refundable once paid and is required no later than Monday 1 March 2021.



Tour Inclusions

Included Highlights

- Wander the Mindil Beach sunset markets in Darwin
- Two course sunset dinner cruise on Darwin Harbour
- Darwin full day sightseeing tour - learn the history of the WWII Oil Storage Tunnels, wander around the Botanic Gardens, explore the Museum & Art Gallery and visit the Military Museum, Aviation Heritage Centre, Qantas Hanger and Fannie Bay Gaol
- Travel from Darwin to Adelaide on board the iconic Ghan with stops in Katherine, Alice Springs & Coober Pedy
- Choose between a Katherine Gorge Cruise and Rock Art OR Katherine Outback Experience including horse and cattle dog demonstrations, live music and entertainment
- Alice Springs full day tour visiting the town's landmarks and some of Australia's flora and fauna
- Enjoy an authentic Pioneer Outback Dinner under the stars
- Explore Coober Pedy and venture underground to see a Serbian Orthodox Church, take a glimpse of Umoona Opal Mine and dine in an underground cave
- Full day sightseeing tour from Adelaide - scenic drive along North Terrace, stop at St. Peters Cathedral or Adelaide Oval, visit the National Wine Centre with tour and wine tasting, tour Adelaide Hills with a visit to Hahndorf, visit Beerenberg Farm Shop & choose between afternoon tea or a beer tasting at the iconic Hahndorf Inn
- Two course dinner at Salt Restaurant, Pullman Adelaide

Included Services

- Economy class flights from Mackay to Darwin & return from Adelaide to Mackay
- Private airport, hotel, pier & train station transfers with return taxi transfers from the Darwin hotel to Mindil Beach Markets
- 3 nights accommodation at the Hilton Darwin (5 star)
- 3 nights onboard the Ghan in a Gold Service twin cabin with bunk bed, private ensuite, in cabin music & audio commentary
- All meals in the Queen Adelaide Restaurant including all Australian wines, beers, basic spirits & non alcoholic beverages
- All inclusive Off Train Excursions in Katherine, Alice Springs and Coober Pedy
- 3 nights accommodation at the Pullman Adelaide (5 star)
- Services of an experienced Helloworld Travel Tour Host

Included Meals

9 Breakfasts (B)

3 Lunches (L)

5 Dinners (D)

Holiday Pricing

10 Day Tour, departing Mackay

\$7,295 per person

Terms & Conditions

The following terms and conditions form the basis of your contract with Helloworld Travel Hosted Journeys ('Hosted Journeys'). Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Hosted Journeys confirms that you have read, understand and agree with these conditions.

Deposit, Booking & Medical Form & Final Payment Details:

A non-refundable deposit of \$500 per person is due within 7 days of making a booking. You are also required to complete a Hosted Journeys Booking & Medical Form and return it to your Travel Consultant. Please also attach a copy of your photo ID or the photo page of your passport (for international travel) Bookings are subject to auto cancel after 7 days if the deposit and Booking & Medical Form is not received.

Final payment is due no later than Monday 1 March 2021. If your reservation is made after this date, full payment is required at time of booking.

Holiday Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure prior to final payment date and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday pricing may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

Single Accommodation:

Single Accommodation may be available upon request and a single supplement of \$700 will apply. It is important to note that in certain countries a single room may mean a single bed in the room. If you are a single traveller and willing to share with another single traveller, let your Travel Consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

Travel Insurance:

Travel Insurance is recommended when travelling with Hosted Journeys. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FL318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

Tour Hosts:

Our Hosted Journeys are facilitated by a Helloworld Travel Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any fellow traveller or staff member. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the tour immediately, with no right of refund. We may also elect not to carry you on any future Hosted Journeys. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited. What's not included: Items such as (and not limited to) photo ID, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portage (unless specified) and travel insurance.

Airfare Conditions:

Airfares included in this package are based on Qantas and Virgin Australia, and are subject to change without notice. Airfares are in economy class and subject to availability at time of booking and the group airfare conditions. Schedules, taxes and fuel surcharges included are subject to change and additional charges may apply for alternate routes and airlines. If you wish to upgrade to Business Class please ask your Travel Consultant for availability and upgrade costs. Air travel is arranged with independent airlines. Hosted Journeys will arrange air travel as advertised in connection with your holiday package. All airfares are subject to flight and booking class availability. Once air tickets are issued, airline amendment and/or cancellation fees apply and, in some cases, are non-refundable. Name changes and voluntary date and schedule changes will incur fees. Hosted Journeys is not liable for delays or disruptions of air travel. Once tickets are issued, Hosted Journeys will have no other liability and will not be responsible for refunding the cost of any services booked in conjunction with the flights.

Photo ID, Passport & Visas:

Your reservations must be made in exactly the same name as your photo ID or passport (for international travel). Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply.

For International Itineraries please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guests sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents.

Documentation:

Approximately one month prior to departure you will be sent an invitation to attend your pre-departure event where you can meet your fellow travelers and collect your travel documents. The event will be held approximately two weeks prior to your departure. If you are not located in Mackay QLD, your travel documents will be couriered to your Travel Consultant.

Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken during the tour for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

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Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

If due to unforeseen circumstances there has been a change in your reservation that results in requiring either a partial or a full refund, Hosted Journeys will work with your Travel Consultant to arrange this.

Refunds will be subject to the terms and conditions of the third party travel providers that Hosted Journeys have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Hosted Journeys cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3 - 6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Hosted Journeys.

Hosted Journeys take pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Hosted Journeys will remain non-refundable.

Liability & Privacy:

Hosted Journeys acts as a wholesale travel provider within the Helloworld Travel Network. We sell various travel related products on behalf of numerous transportation, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers groups departments. Your legal recourse is against the specific provider and not Helloworld Travel or Hosted Journeys. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of your travelling party are aware of these terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour providers groups departments. It is important to understand that each tour provider has different terms and conditions for group travel and these will differ from the Terms & Conditions for leisure travel.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as scenic flights, boat cruises, helicopter flights, cable car rides, some 4WD tours, white water rafting, camel rides, hot air ballooning, rail, rural homestay options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

Medical & Travel Health:

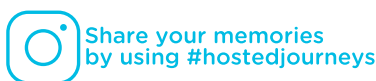
Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys Tour Host or other travellers. You must complete a Hosted Journeys Medical, Health & Mobility Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who:

- is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day
- may need services or facilities that are not available
- fails to comply with the reasonable instructions of Hosted Journeys Tour Host
- engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transportation from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

Complaints:

If you have a complaint please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter whilst travelling. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate and escalate your complaint.



Visit our website for detailed terms & conditions, more exciting itineraries, travel blogs and our HJ-Health-Safe Program | www.hostedjourneys.com.au

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