

GULF SAVANNAH EXPLORER

NORTH WEST QLD | 28 SEPTEMBER 2021 | 11 DAYS





Welcome

TO HELLOWORLD TRAVEL HOSTED JOURNEYS

Hosted Journeys are experts in offering travellers unique, hand-picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle-free and seamless holiday experience. With over 30 years experience in group travel, you can be rest assured you are in expert hands from start to finish.

A professional Tour Host travels with the group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with flight cancellations or alterations, lost luggage, reconfirm touring and transfers, all to maximise your holiday experience.

For International travel the host will also assist with immigration and crossing borders as well as distributing tipping.

We are driven to help you create lifelong memories and friends that share a passion for travel, food, history, culture and adventure by providing unique itineraries that maximise your travel experience and minimise the hassles.



Exclusive Itineraries
& Inclusions



Meet like minded
travellers and make life
long friends



Security & Peace
of Mind

Seamless from start to finish

FULLY INCLUSIVE HOSTED JOURNEYS



Accommodation in
ideally-located,
quality properties



Professional Tour Host,
as well as experienced
local guides at your
destinations



Enjoy various forms
of transport throughout
the itinerary



Most meals, including
daily breakfast and select
lunches & dinners



Sightseeing and local
encounters highlighting
the destination



Tipping for all included
sightseeing guides and
transport providers

Meet your Tour Host

Carlye has a passion for travel and has been working in the travel industry for five years. Her travels have included Singapore, China and Malaysia, as well as ocean cruising through the South Pacific Islands. Carlye is looking forward to taking you on this adventure through North West Queensland.

"I invite you to join me on this exciting journey through a historic part of our beautiful state. With so much to see and do in our own back yard, there has never been a better time to explore this fascinating region."

Carlye Hansen
Travel Consultant, Helloworld Travel Mt Pleasant



Carlye Hansen

The Finer Details

Physical Rating



It is important for you to consider if this Hosted Journey is right for you. Every Hosted Journey requires you to be able to walk around sights unaided, board and disembark various modes of transport and some itineraries may require you to walk longer distances.

Hosted Journeys has 5 Physical Ratings to assist in ensuring this itinerary suits you:

Extremely Low	Minimal physical fitness is required as there is minimal or no travel between locations and minimal walking.
Low	A little physical fitness is required as you will be boarding and disembarking transportation and walking short distances.
Moderate	A reasonable level of fitness is required as you will be boarding and disembarking transportation and walking moderate distances and climbing some stairs.
High	A high level of fitness is required as you will be boarding and disembarking transportation, walking long distances and climbing some stairs. You will also encounter uneven terrain and required to walk across loose ground or rocks.
Extremely High	A very high level of fitness as you will be participating in hiking and very long walks. You will also be boarding and disembarking transportation and climbing stairs. You will also encounter uneven terrain and required to walk across loose ground or rocks.

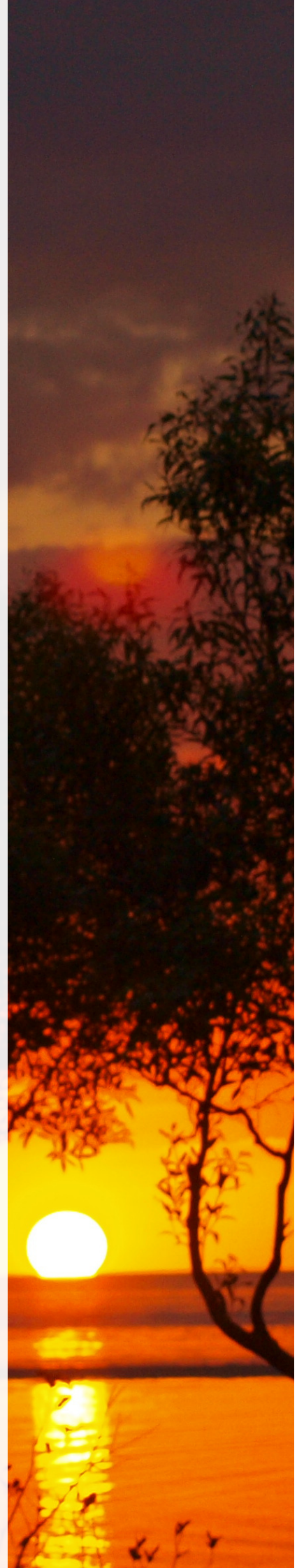
Please note it is not the role of the Tour Host to assist you in carrying your bags or provide individual assistance for walking, boarding or disembarking any modes of transport. If such assistance is required, you must consider a travelling companion that is willing to assist you.

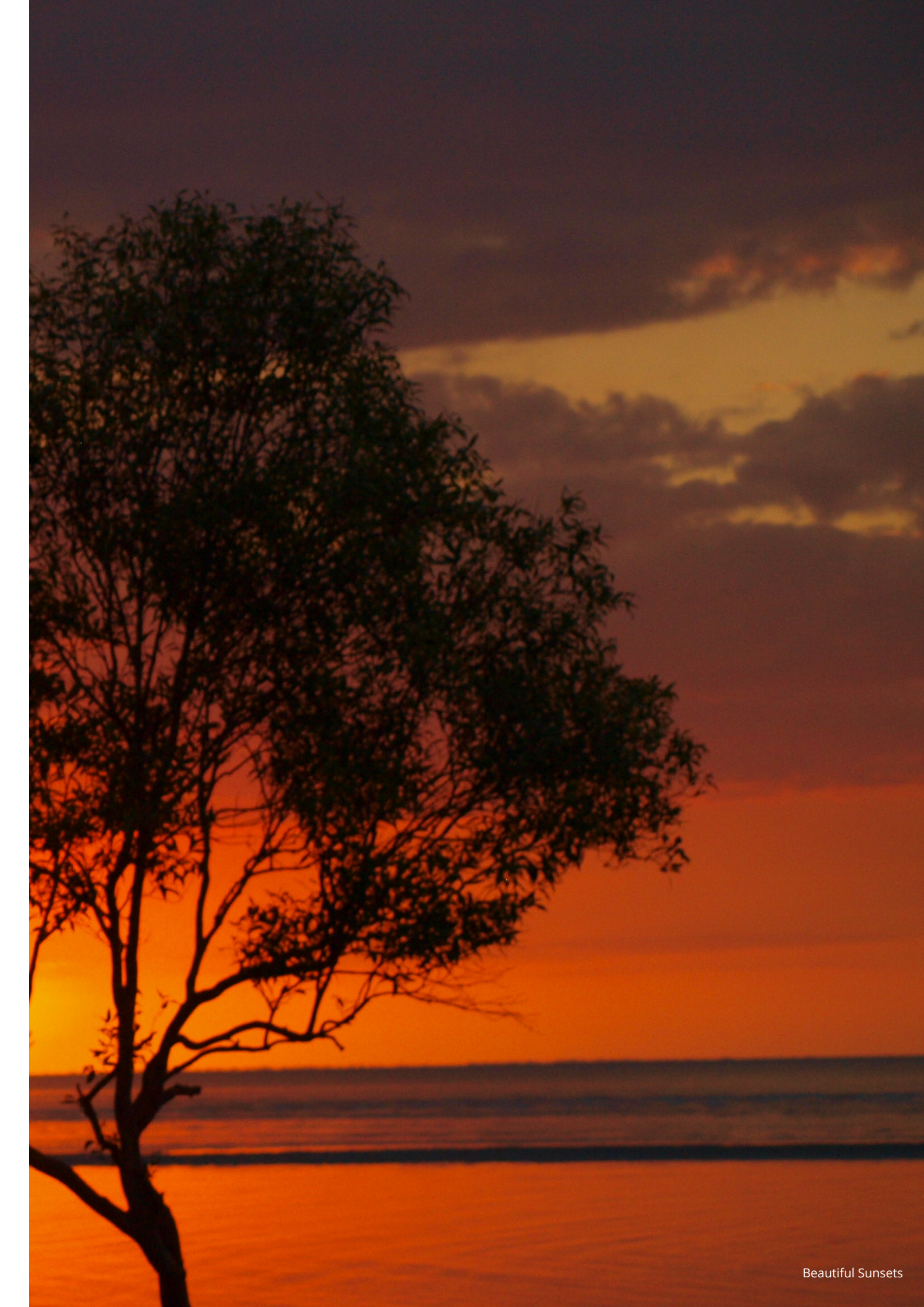
Accommodation Styles

Hosted Journeys has hand picked your accommodation to best suit your itinerary and the destinations you will visit. You may find a variety of accommodation styles throughout your Hosted Journey, from hotels, lodges and cruise cabins to family-run guesthouses and more characterful and rustic accommodation.

Cultural Encounters

This itinerary will give you an immersive taste of the regions you visit. Hosted Journeys is delighted to share with you many interesting cultures across the world. Expand your horizons and explore the local way of life as we discover authentic cultures that will be sure to make your holiday experience truly special.





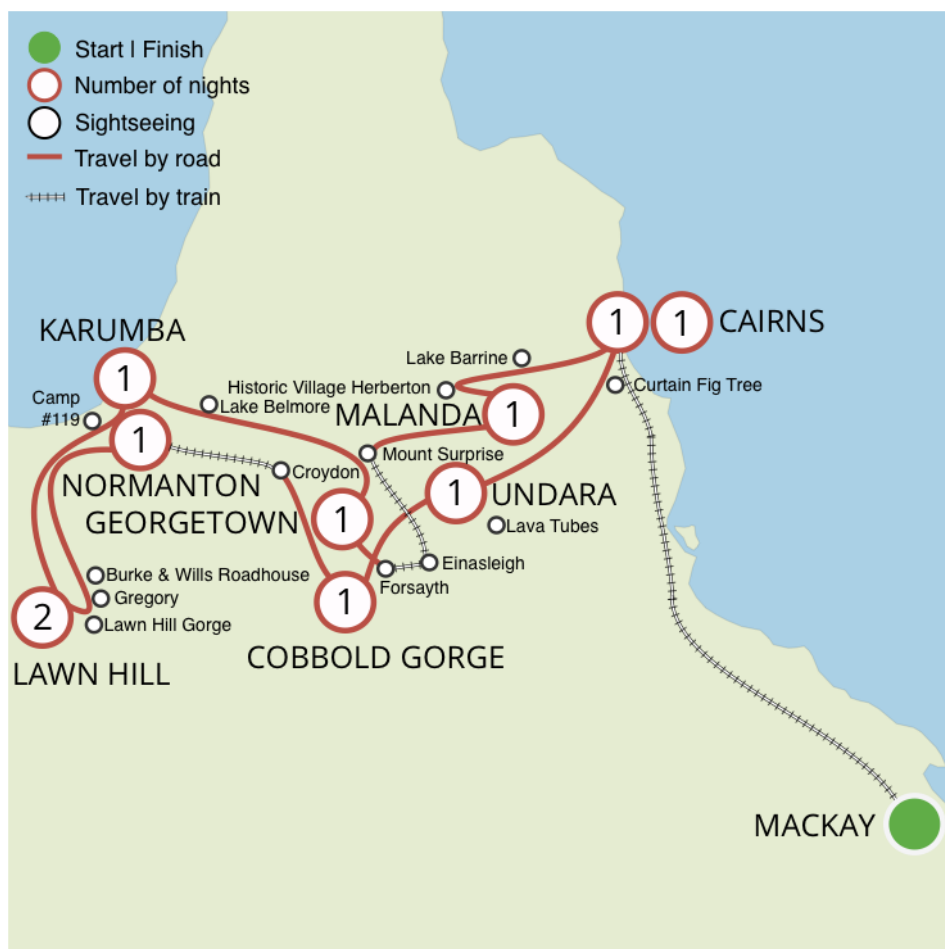


Lawn Hill Gorge

The Gulf Savannah country offers some of the most iconic scenery in Northern Queensland. Small outback towns and attractions make for iconic pit stops along the way, like Georgetown, Croydon, Forsayth, and Einasleigh. This region also offers jaw-dropping locations like Cobbold Gorge, Undara Lava Tubes, Lawn Hill Gorge and the Riversleigh World Heritage site. Tying these highlights together with iconic rail journeys, this holiday is sure to delight.

Tour Highlights

- Travel on the Spirit of Queensland between Mackay and Cairns return
- Live the folklore and romance of yesterday's Australia at the Herberton Historic Village
- Board the historic Savannahlander rail journey from Mount Surprise to Forsayth
- Enjoy "smoko" on the shore of Lake Belmore
- Take in a spectacular sunset cruise at Karumba
- Visit Lawn Hill National Park
- Learn about the ill-fated expedition of Burke & Wills at Camp #119
- See the Riversleigh Fossil Fields
- Enjoy a stop at the Burke & Wills Roadhouse
- Travel onboard the Gulflander Train from Normanton to Croydon
- Cruise along Cobbold Gorge's beautiful waterways
- Stay overnight in a faithfully restored antique railway carriage or pioneer hut in Undara
- Take in a tour of the Undara Lava Tubes



Gulf Savannah Explorer Itinerary

Day 1. Tue 28 September 2021 B M L A D MACKAY - CAIRNS

Let's meet at Mackay Rail Station to begin our adventure, as we travel to Cairns on board the Spirit of Queensland.

It will be an early morning departure and we will enjoy breakfast on board. Let's take in the scenery as we travel north along the Queensland coast.

Upon arrival in Cairns, we will be transferred to our accommodation and enjoy a welcome dinner to get to know our fellow travellers.

Day 2. Wed 29 September 2021 B L D CAIRNS - MALANDA

After an early breakfast, we begin our journey travelling up the Gillies Range to the Atherton Tableland. We make a stop at Lake Barrine for a short walk to the Twin Kauri Pines, before travelling on to Herberton. Explore the historic village of Herberton, where we can live the folklore and romance of yesterday's Australia in every piece of this eye-opening collection. The award-winning attraction boasts intact interior displays, original machinery and vehicles, plus thousands of antique items and period memorabilia.

Late this afternoon, we settle in the Malanda Lodge and enjoy dinner.

Day 3. Thu 30 September 2021 B L D MALANDA - GEORGETOWN

An early start sees us travelling west on the Kennedy Highway towards Mount Surprise, where we enjoy lunch with a snake show. After lunch, we travel aboard the Savannahlander train as it tracks towards Einasleigh. There is enough time to have a beer in the pub or see Copperfield Gorge, before the train departs for Forsyth.

We then travel on to Georgetown where we stay overnight and enjoy dinner at our hotel.

Day 4. Fri 1 October 2021 B M L D GEORGETOWN - KARUMBA

This morning we will travel to Croydon and enjoy smoko on the shore of Lake Belmore. Afterwards, we will continue onto Normanton where we can absorb its famous landmarks, the "Purple Pub", historic Burns Philp General Store and a replica of Krys, the 8.63 metre crocodile.

This afternoon, we continue to Karumba located on the Gulf of Carpentaria, where we enjoy a cruise taking in the spectacular sunset before we make our way to our accommodation for dinner.

Day 5. Sat 2 October 2021 B L D KARUMBA - LAWN HILL

After breakfast, we make our way back to Normanton for a poignant visit to Burke & Wills Camp #119, the most northerly campsite of the ill-fated expedition of 1860. We will then travel across the vast "Plains of Promise" to Leichhardt Falls and Burketown.

This afternoon, we continue on to Adel's Grove, a Savannah Guides Site, where we spend two glorious outback nights.

Day 6. Sun 3 October 2021 B L D LAWN HILL

Spend the day relaxing or further exploring Lawn Hill National Park, a spectacular oasis set amid the Spinifex clad Constance Range. We will have the opportunity to take in a cruise that offers an up close look at Lawn Hill Gorge and a stunning view of the Indarri Falls. The gorge is a haven for an abundance of wildlife and a birdwatcher's paradise. If you are feeling up to it, swimming or paddling a canoe up the gorge is highly recommended.

Day 7. Mon 4 October 2021 B L D LAWN HILL - NORMANTON

As we make our way back to Normanton, we will visit the World Heritage listed Riversleigh Fossil Fields, a rare treasure house of paleontology recording the history of Australia's mega-fauna of 20 million years ago.

We will stop at Gregory for lunch and a short break at remote Burke & Wills Roadhouse before travelling on to Normanton for the evening.

Day 8. Tue 5 October 2021 B L D NORMANTON - COBBOLD GORGE

After breakfast, we will make our way to Normanton's famous Victorian architecture Railway Station where we will board the historic "Gulflander RM93" train. We will take a ride through the savannah landscape across the Norman River to Critters Camp. Afterwards we will travel on to Black Bull Siding then the old gold mining town of Croydon and its Historic Precinct.

This afternoon we visit Georgetown and Forsyth on our way to Cobbold Gorge, a Savannah Guides Station, where we stay for the evening.

Day 9. Wed 6 October 2021 B L D COBBOLD GORGE - UNDARA

This morning we cruise on Cobbold Gorge's beautiful and secluded waterway, surrounded by spectacular carved Hampstead sandstone, 135 million years old. We will then travel on to the famous Undara Lava Tubes, a Savannah Guides Station.

Tonight be delighted with dinner and entertainment by the campfire, before retiring to your accommodation in faithfully restored antique railway carriages or a pioneer hut.

DAY 10. Thu 7 October 2021 B L D UNDARA - CAIRNS

After breakfast in the Australian bush, an experienced Savannah Guide will meet us for an informative tour of the world's largest, longest and most accessible lava tube system, The Undara Lava Tubes. These tubes date back over 190,000 years, were formed by molten lava flowing rapidly down a dry riverbed, the outer layer cooling and the molten lave draining outwards, leaving behind a series of hollow tubes.

We then continue on our scenic and leisurely drive over the Tropical Tablelands past the Wind Turbines at Ravenshoe, stopping off at the magnificent Curtain Fig Tree, before making our way back to Cairns.

This evening we will enjoy a special farewell dinner as we share our fond memories from our journey.

DAY 11. Fri 8 October 2021 B M L A CAIRNS - MACKAY

This morning we will have an early breakfast at the hotel before we are transferred to Cairns Railway Station to board the Spirit of Queensland. We will enjoy a full day on board as we travel back down the Queensland coast for a late arrival into Mackay.



Cobbold Gorge

Travel In Style

Travel in style by 4WD purpose built coach and historic rail on your Gulf Savannah Explorer. This mix of 4WD coach as well as modern rail and historic rail journeys are sure to enhance your experience as you travel through this picturesque region of North Queensland.

The Spirit of Queensland

The Spirit of Queensland is a Queensland Rail long distance passenger rail service. It is operated by a diesel powered Tilt Train that runs five times a week on the North Coast line between Brisbane and Cairns, a distance of 1,681 kilometres. At the start of 2015, it replaced the diesel-hauled train The Sunlander. Combining modern seating and entertainment options with the charm of long-distance rail travel it offers a contemporary, comfortable experience. Travelling between Brisbane and Cairns five times a week, the Spirit of Queensland redefines the modern rail travel experience.



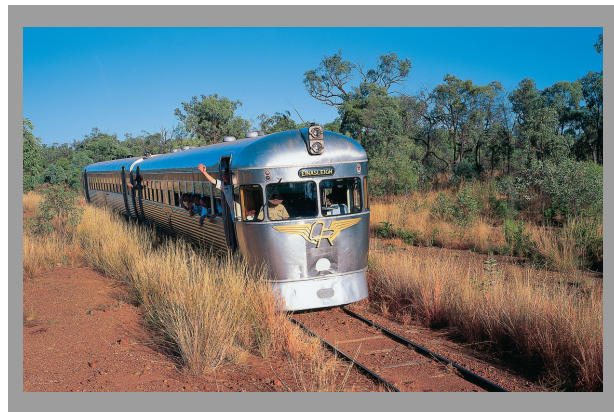
4WD Coach



Travel by purpose built air-conditioned four wheel-drive tour vehicle with forward-facing reclining coach style seats, footrests and on-board toilet. Each tour vehicle has panoramic view windows and is equipped with a road cam, TV and an on board toilet. The tour vehicles are specially designed for the outback and built for the comfort of our passengers. These tour vehicles are equipped with portable satellite phone for your safety and peace of mind, as well as P.A. System, first aid kits and off road equipment. With a maximum group size of 25 passengers, you will have the opportunity to enjoy The Gulf Savannah at its best.

The Savannahlander

The Savannahlander was introduced on 3 April 1995 by Queensland Rail to replace the Forsyth Mixed, and was marketed as the 'Last Great Train Ride'. This unique outback rail experience operates weekly through North Queensland, winding its way through the wet tropics area of the Kuranda range and out through the Savannah country to Forsyth. Enjoying highly personalised service, we will tour alongside the drivers in the 1960's classic "silver-bullet" rail motors. With options for a short tour and visit to Cobbold Gorge, this is a must-do rail experience. A relaxed pace, great company and travelling in style through country you will never forget.



The Gulflander



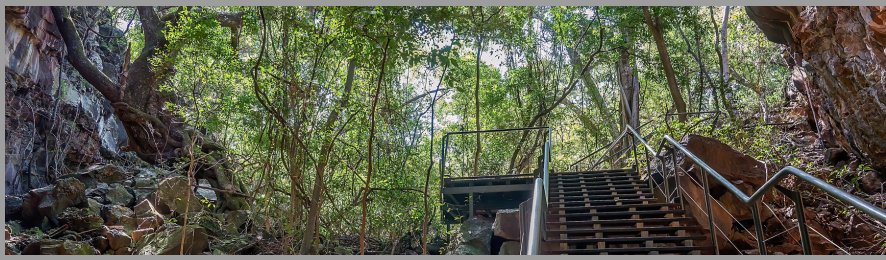
The heritage-listed Normanton to Croydon railway line in the Gulf Savannah region of northern Queensland, was built between 1888 and 1891. The railway line utilises an innovative system of submersible track with patented steel sleepers. Nowadays, the line retains buildings of considerable architectural and technical interest at its terminus in Normanton. The initial train service was worked by steam train four days a week, being reduced after 1894 to three. The weekly Gulflander service is the sole remaining service to use the line these days, which is the last Queensland Rail line left to remain isolated from the rest of the rail network.

Feature Stay

To enhance your experience in North West Queensland, Hosted Journeys is pleased to present the Undara Experience overnight stay. During our stay the group will be allocated rooms in either the Railway Carriages or the Pioneer Huts.

Undara Experience

Undara is as ancient and alluring as the continent of Australia. The Undara Lava Tubes stand as silent sentinels to our pre-history. Here you can walk in the path of a volcano and sleep cocooned in an Antique Railway Carriage or a Pioneer Hut, as your dreams connect you with the essence of this timeless land. Explore natural geological wonders, enjoy the comforts and hospitality of a unique outback setting and where the local wildlife are as abundant, as they are at home, in their surroundings.



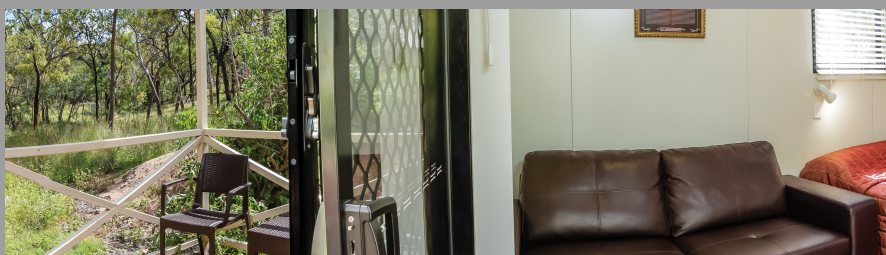
Railway Carriages

The Undara Experience's beautifully restored, turn of the century, railway carriages are a multi-award winning and most unique signature style of accommodation. The carriages are set along an original teamsters coach road, under the shade of tall trees surrounded by Australian native wildlife. The railway carriages have been fully refurbished recently and have won both Australian and Queensland Tourism Awards for unique accommodation.



Pioneer Huts

Nestled in the Savannah Woodland, yet close to Undara Central, are the premium Pioneer Huts accommodation. These huts embrace modern day initiatives to ensure they perfectly suit the Undara brand. The Pioneer Huts are fully air-conditioned with bathrooms and a private veranda. They are perfect for relaxing or wildlife spotting, allowing you to immerse yourself in this outback landscape in complete comfort.



Please note that the accommodation at Undara will be allocated by the tour operator. Hosted Journeys have no control over which room category you will be allocated. The group will find out their allocations on arrival at the resort.



Tour Inclusions

Included Highlights

- Special welcome dinner in Cairns
- 4WD touring on purpose built coach
- Take a short walk at Lake Barrine and see the Twin Kauri Pines
- Explore the Herberton Historic Village and love the romance of yesterday's Australia
- Enjoy lunch and view a snake show at Mount Surprise
- Travel on board the historic Savannahlander Train
- Have smoko on the shore of Lake Belmore
- Take in a spectacular sunset cruise at Karumba
- Visit Burke & Wills Camp #119, the most northerly campsite of the ill-fated expedition of 1860
- Travel across the "Plains of Promise" to Leichardt Falls and Burketown
- Spend 2 glorious nights in Lawn Hill National Park
- Visit World Heritage listed Riverleigh Fossil Fields
- Stop at Burke & Wills Roadhouse
- Board the Gulflander Train for a journey through the Savannah landscape
- Cruise on Cobbald Gorge's beautiful waterway
- Explore the Undara Lava Tubes and learn about the history
- Stay at the Undara Experience in a restored Railway Carriage or Pioneer Hut
- Drive through the scenic tropical tablelands and make a stop at the Curtain Fig Tree
- Enjoy a special farewell dinner in Cairns
- Travel the Queensland coast on board the Spirit of Queensland

Included Services

- Return rail service from Mackay to Cairns on board the Spirit of Queensland
- Return private station to hotel transfers in Cairns
- Twin share accommodation at ideally located quality properties
- Transport on board a 4WD purpose built airconditioned vehicle
- Services of an experienced Helloworld Travel Tour Host

Included Meals

11 Breakfasts (B)

11 Lunches (L)

10 Dinners (D)

3 Morning Teas (M)

2 Afternoon Teas (A)

Holiday Pricing

11 Day Tour, departing Mackay

QLD Pensioner \$4,995

QLD Senior \$5,255

Adult \$5,295

prices shown are per person, twin share



Terms & Conditions

The following terms and conditions form the basis of your contract with Helloworld Travel Hosted Journeys ('Hosted Journeys'). Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Hosted Journeys confirms that you have read, understand and agree with the conditions outlined below and a more detailed version on the Hosted Journeys website, www.hostedjourneys.com.au

Deposit, Booking & Medical Form & Final Payment Details:

A non-refundable deposit of \$500 per person is due within 7 days of making a booking. You are also required to complete a Hosted Journeys Booking & Medical Form and return it to your Travel Consultant. Please also attach a copy of your photo ID or the photo page of your passport (for international travel) Bookings are subject to auto cancel after 7 days if the deposit and Booking & Medical Form is not received.

Final payment is due no later than Friday 25 June 2021. If your reservation is made after this date, full payment is required at time of booking.

Hosted Journeys Deposit Protection Plan:

Applicable when you pay an upfront fee of \$99 per person with your deposit. You may cancel your holiday prior to the final payment due date and retain a credit of the deposit paid, less any third party and unrecoverable costs. The deposit, held by Hosted Journeys, can only be used towards a new Hosted Journey departure within 18 months of the date of cancellation. Hosted Journey credits will remain non-refundable and non-transferable and if not used by the expiry date they will be forfeited. Travel Agent fees may apply. The Deposit Protection Plan does not, nor is it intended to, replace travel insurance. In the event that a force majeure applies, the customer will be bound by the Hosted Journeys terms and conditions, outlined on the Hosted Journeys website. The Deposit Protection Plan is only available on 2021 Hosted Journey departures. At all times the \$99 DPP fee remains Non-refundable.

Holiday Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure prior to final payment date and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday pricing may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

Single Accommodation:

Single Accommodation may be available upon request and a single supplement of \$1,295 will apply. It is important to note that in certain countries a single room may mean a single bed in the room. If you are a single traveller and willing to share with another single traveller, let your Travel Consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

Travel Insurance:

Travel Insurance is compulsory when travelling with Hosted Journeys. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

Tour Hosts:

Our Hosted Journeys are facilitated by a Helloworld Travel Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any fellow traveller or staff member. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the tour immediately, with no right of refund. We may also elect not to carry you on any future Hosted Journeys. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portage (unless specified) and travel insurance.

Photo ID, Passport & Visas:

Your reservations must be made in exactly the same name as your photo ID or passport (for international travel). Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply.

For International Itineraries please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guests sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents.

Documentation:

Approximately one month prior to departure you will be sent an invitation to attend your pre-departure event where you can meet your fellow travelers and collect your travel documents. The event will be held approximately two weeks prior to your departure. If you are not located in Mackay QLD, your travel documents will be couriered to your Travel Consultant.

Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken during the tour for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

If due to unforeseen circumstances there has been a change in your reservation that results in requiring either a partial or a full refund, Hosted Journeys will work with your Travel Consultant to arrange this.

Refunds will be subject to the terms and conditions of the third party travel providers that Hosted Journeys have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Hosted Journeys cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3-6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Hosted Journeys.

Hosted Journeys take pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Hosted Journeys will remain non-refundable.

Liability & Privacy:

Hosted Journeys acts as a wholesale travel provider within the Helloworld Travel Network. We sell various travel related products on behalf of numerous transportation, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services, nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers groups departments. Your legal recourse is against the specific provider and not Helloworld Travel or Hosted Journeys. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of your travelling party are aware of these terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour providers groups departments. It is important to understand that each tour provider has different terms and conditions for group travel and these will differ from the Terms & Conditions for leisure travel.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as scenic flights, boat cruises, helicopter flights, cable car rides, some 4WD tours, white water rafting, camel rides, hot air ballooning, rail, rural homestay options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys Tour Host or other travellers. You must complete a Hosted Journeys Medical, Health & Mobility Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who:

- is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day
- may need services or facilities that are not available
- fails to comply with the reasonable instructions of Hosted Journeys Tour Host
- engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transportation from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

Complaints:

If you have a complaint please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter whilst travelling. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate and escalate your complaint.

Brochure Accuracy, Images & Maps within this publication:

Hosted Journeys has endeavoured to ensure that the information given in this brochure is correct to the best of its knowledge at the time of going to print. All images are used with permission and are subject to copyright from their source. Maps may not be to scale or represent 100% location accuracy for the purpose of readability. Hosted Journeys can not be responsible for changes in factual data or imagery and recommend you confirm the details of your chosen holiday package at the time of booking. Hosted Journeys will endeavour to notify you of any significant changes prior to departure.

Discount Requirements:

To be eligible for a Queensland Pension or Queensland Senior price you must enter your reference number (from your card) on the booking form. Discounts are only valid for eligible Queensland Pension and Queensland Senior card holders. Guests must travel with their card and produce it if requested by the service operators throughout the journey.

ISSUE DATE: 29SEP20



Outback Queensland

