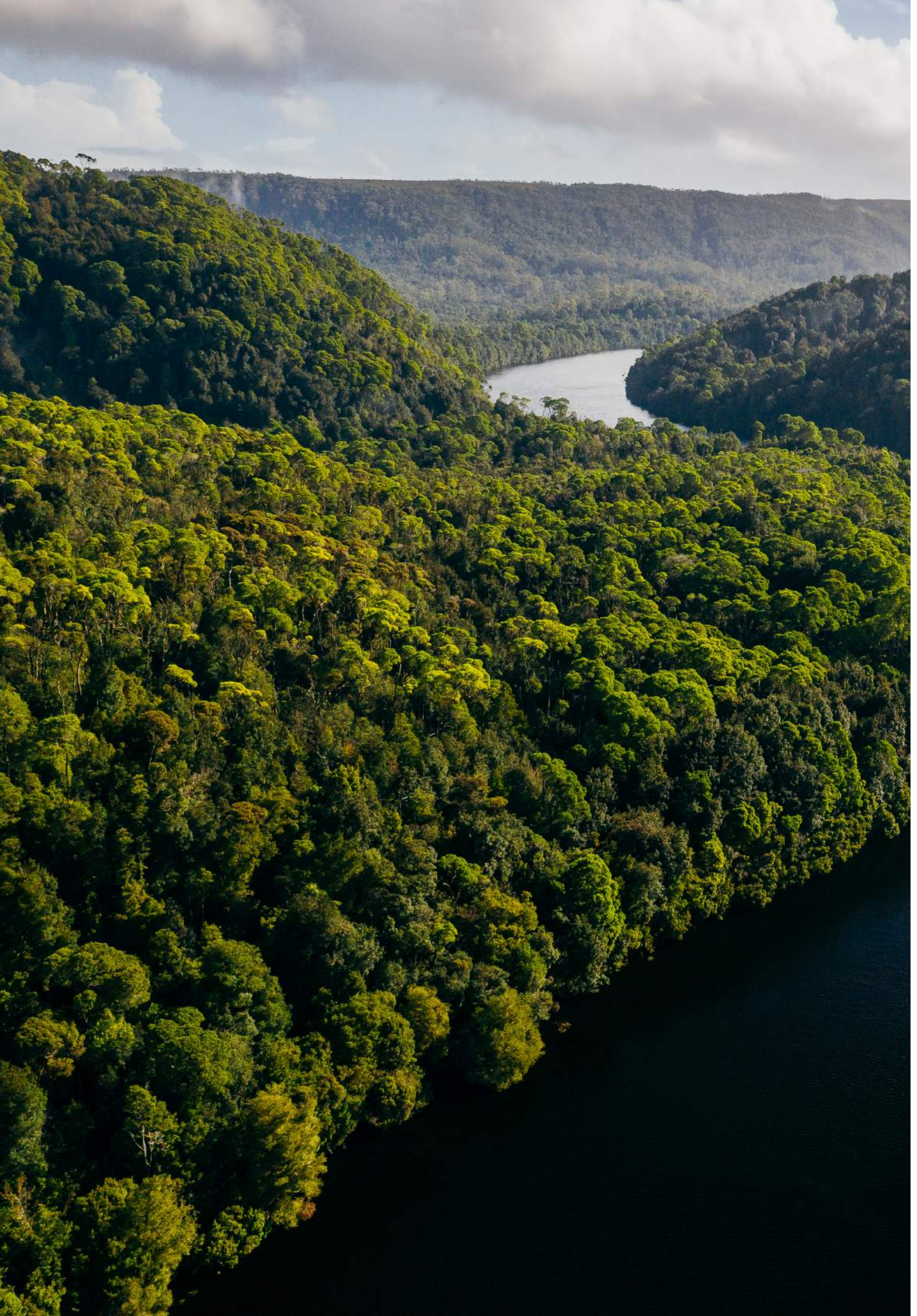


# TASMANIAN WONDERS

TASMANIA | 11 NOVEMBER 2021 | 11 DAYS









# Welcome

## TO HELLOWORLD TRAVEL HOSTED JOURNEYS

Hosted Journeys are experts in offering travellers unique, hand-picked holidays to destinations all over the world. Our itineraries are designed to ensure you have a hassle-free and seamless holiday experience. With over 30 years experience in group travel, you can be rest assured you are in expert hands from start to finish.

A professional Tour Host travels with the group, taking care of all the details. They provide security and peace-of-mind, maintain positive group morale, provide assistance through airports, assist with flight cancellations or alterations, lost luggage, reconfirm touring and transfers, all to maximise your holiday experience.

For International travel the host will also assist with immigration and crossing borders as well as distributing tipping.

We are driven to help you create lifelong memories and friends that share a passion for travel, food, history, culture and adventure by providing unique itineraries that maximise your travel experience and minimise the hassles.



Exclusive Itineraries  
& Inclusions



Meet like minded  
travellers and make life  
long friends



Security & Peace  
of Mind

## Seamless from start to finish

### FULLY INCLUSIVE HOSTED JOURNEYS



Accommodation in  
ideally-located,  
quality properties



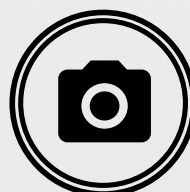
Professional Tour Host,  
as well as experienced  
local guides at your  
destinations



Enjoy various forms  
of transport throughout  
the itinerary



Most meals, including  
daily breakfast and select  
lunches & dinners



Sightseeing and local  
encounters highlighting  
the destination



Tipping for all included  
sightseeing guides and  
transport providers



# Meet your Tour Host

April has been in the travel industry for over 14 years and has travelled to many exciting destinations. April is passionate about travel close to home and one of her favourite travel experiences in Australia has been diving right in our own back yard on the Great Barrier Reef.

"I invite you to join me on this exciting adventure to the southernmost state of our wonderful country, Tasmania. I am excited to share the history, culture and fabulous food with you as we travel around the Apple Isle "

April Airs  
Senior Travel Advisor, Helloworld Travel Mackay



*April Airs*

## The Finer Details

### Physical Rating



It is important for you to consider if this Hosted Journey is right for you. Every Hosted Journey requires you to be able to walk around sights unaided, board and disembark various modes of transport and some itineraries may require you to walk longer distances.

Hosted Journeys has 5 Physical Ratings to assist in ensuring this itinerary suits you:

Extremely Low	Minimal physical fitness is required as there is minimal or no travel between locations and minimal walking.
Low	A little physical fitness is required as you will be boarding and disembarking transportation and walking short distances.
Moderate	A reasonable level of fitness is required as you will be boarding and disembarking transportation and walking moderate distances and climbing some stairs.
High	A high level of fitness is required as you will be boarding and disembarking transportation, walking long distances and climbing some stairs. You will also encounter uneven terrain and required to walk across loose ground or rocks.
Extremely High	A very high level of fitness as you will be participating in hiking and very long walks. You will also be boarding and disembarking transportation and climbing stairs. You will also encounter uneven terrain and required to walk across loose ground or rocks.

Please note it is not the role of the Tour Host to assist you in carrying your bags or provide individual assistance for walking, boarding or disembarking any modes of transport. If such assistance is required, you must consider a travelling companion that is willing to assist you.

### Accommodation Styles

Hosted Journeys has hand picked your accommodation to best suit your itinerary and the destinations you will visit. You may find a variety of accommodation styles throughout your Hosted Journey, from hotels, lodges and cruise cabins to family-run guesthouses and more characterful and rustic accommodation.

### Cultural Encounters

This itinerary will give you an immersive taste of the regions you visit. Hosted Journeys is delighted to share with you many interesting cultures across the world. Expand your horizons and explore the local way of life as we discover authentic cultures that will be sure to make your holiday experience truly special.







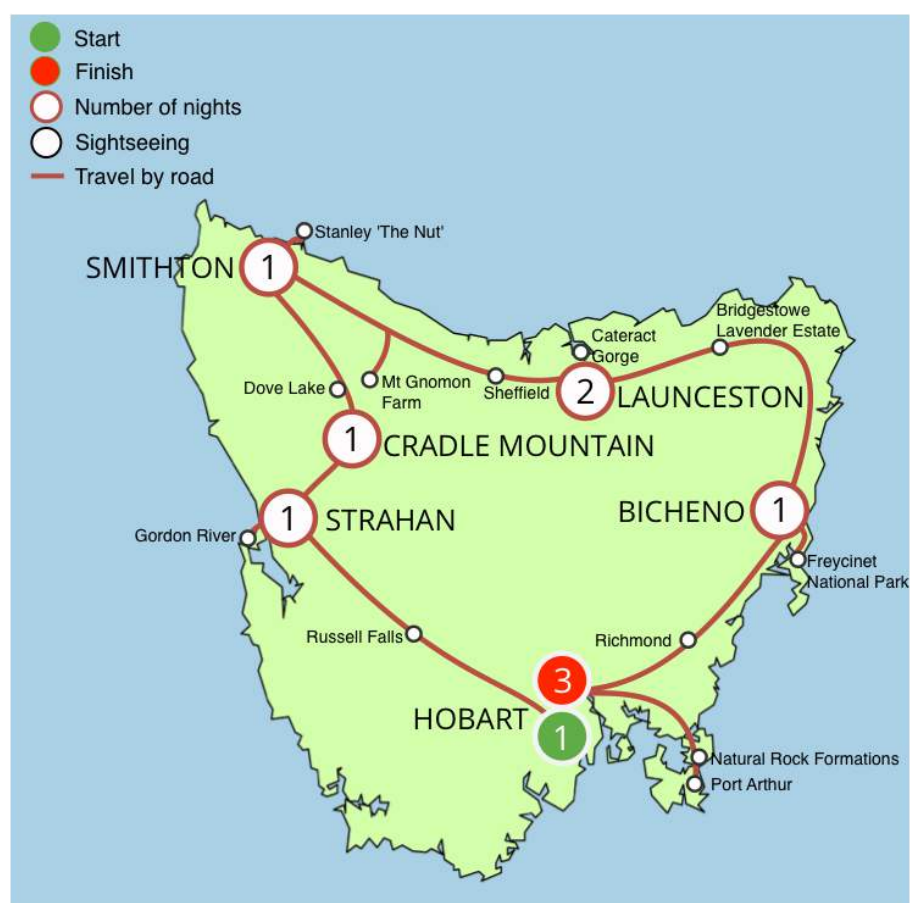


Hobart City

Tasmania is a place of wild and beautiful landscapes, friendly people with a relaxed island lifestyle, wonderful food and wine, and a haunting history evoked by world-famous convict ruins. It's also Australia's smallest state and the most geographically diverse with over 40 % reserved as national parks and world heritage wilderness. No matter where you go, you'll be delighted by what you'll find and surprised at how much bigger Tasmania is on the inside.

## Tour Highlights

- See spectacular scenery, amazing landscapes and beautiful gardens
- Learn about Tasmania's rich history and take the opportunity to try and spot some unique wildlife
- Explore magnificent Mt Field National Park
- Enjoy a highlight experience on a lunch cruise along Gordon River
- Marvel at the beauty of Cradle Mountain National Park
- Join a 5th generation local farmer for a farm to fork lunch
- Visit local lavender and cheese farms and learn about their history
- See the unique natural formation of Cataract Gorge
- Experience the grandeur of Freycinet National Park
- Explore the Port Arthur Historic Site with a tour of the prison and a cruise around Isle of Dead
- Visit the famous Salamanca Markets in Hobart



# Tasmanian Wonders Itinerary

**Day 1. Thu 11 November 2021** **D**  
**HOBART**

Let's meet at the hotel in Hobart before we take an afternoon city tour. We visit the historic Battery Point, Salamanca Place, the Botanic Gardens, Constitution Dock and Mt Nelson.

This evening we will enjoy a welcome reception and dinner to get to know our fellow travellers.

**Day 2. Fri 12 November 2021** **B D**  
**HOBART - STRAHAN**

This morning, we will travel west to New Norfolk and magnificent Mt. Field National Park. Here, we take a walk through lush rainforest to the see the multi-tiered cascade of picturesque Russell Falls. Then enjoy the scenic drive to iconic Lake St. Clair, the deepest freshwater lake in Australia, before we continue through the rainforest to the coastal town of Strahan. Nestled on the shores of massive Macquarie Harbour, Strahan is the gateway to the World Heritage listed Franklin-Gordon Wild Rivers National Park.

This evening we will enjoy dinner at the hotel and time at leisure.

**Day 3. Sat 13 November 2021** **B L D**  
**STRAHAN - CRADLE MOUNTAIN**

Today's highlight experience is a lunch cruise on the Gordon River. We will be awestruck by the beauty of the dark waters. Stained amber by buttongrass tannins, they reflect the untouched wilderness that surrounds them. We will make a stop at Sarah Island for an insight into a relic of Tasmania's lesser-known convict history, the Macquarie Harbour Penal Settlement. See Hells Gates, the treacherous entrance to the harbour, and Heritage Landing, site of a 2,000-year-old Huon Pine.

This afternoon we will travel through the mining towns of Rosebery and Tullah on our way to our hotel at the spectacular Cradle Mountain. After dinner tonight, you may choose to do an optional experience animal night spotting tour or perhaps take advantage of a rare opportunity to see Tasmanian Devils feeding after dark. (see more details later in the brochure)

**Day 4. Sun 14 November 2021** **B D**  
**CRADLE MOUNTAIN - SMITHTON**

This morning, marvel at the inspiring beauty of Cradle Mountain National Park. Join our Travel Director for a guided walk by Dove Lake, where we may spot Bennetts wallabies, echidnas and pademelons along the way.

We then travel on through rolling green hills to Table Cape for spectacular views of Bass Strait. Picturesque Stanley is in our sights as we travel west.

This afternoon we enjoy views of the sheer-sided Stanley bluff known as 'The Nut' as we take some time to explore the area before arriving in Smithton for dinner at our hotel.

**Day 5. Mon 15 November 2021** **B L**  
**SMITHTON - LAUNCESTON**

Today we travel along the picturesque northwest coast visiting townships such as Burnie and Penguin where we will stop and get a chance to wander around the shops and beachfront. We then make our way to Mt Gnomon Farm and join 5th generation local farmer, Guy Robertson, in a 'Be My Guest' farm to fork lunch.

This afternoon we continue on to Ulverstone before travelling inland to Sheffield, home to over 60 murals depicting the area's rich history. Here we will learn about dairy production methods and indulge in a cheese tasting at the award-winning Ashgrove Tasmanian Farm on our way to Launceston, Tasmania's 'northern capital', for an evening at leisure.

**Day 6. Tue 16 November 2021** **B**  
**LAUNCESTON**

Discover Launceston as we visit the unique natural formation of the Cataract Gorge, home to the longest single-span chairlift in the world, followed by an orientation tour of the city.

The afternoon and evening is spent at leisure, exploring all that Launceston has to offer. Consider an optional experience on a Cataract Gorge River Cruise, a Tamar Valley Winery tour, a Beaconsfield Mine tour, or perhaps stay local with a visit to the Art Gallery or the historic Tramway Museum. (see more details later in the brochure)

**Day 7. Wed 17 November 2021** **B D**  
**LAUNCESTON - BICHENO**

Today we begin to travel south towards Bicheno. We will make a stop at Bridgestowe Lavender Estate, producer of high-quality lavender since 1922. We will then make our way to Dorset to view the spectacular Legerwood Carved Memorial Trees.

This evening we will enjoy dinner in Bicheno before experiencing the sight of the famous wild penguins as they emerge from the ocean.

**Day 8. Thu 18 November 2021** **B**  
**BICHENO - HOBART**

After breakfast, we set out to discover one of Tasmania's most spectacular destinations, Freycinet National Park. We will take a guided walk to the lookout at Cape Tourville that affords astonishing views across brilliant blue water, verdant forest and golden beaches.

On our way to Hobart, we will travel through Swansea and Orford and make a lunch stop in historic Richmond. The village is famous for its elegant Georgian architecture, with beautiful heritage buildings dating to the 1820s now housing galleries, tea shops, craft boutiques and museums.

This evening will be at leisure as we enjoy our first night back in Hobart.

**Day 9. Fri 19 November 2021** **B**  
**PORT ARTHUR**

Today begins with a short trip to the historic site of Port Arthur, Australia's most well preserved convict site. Explore the Port Arthur Historic Site before taking a cruise around the Isle of the Dead and a fascinating guided walk of the remains of Port Arthur's infamous convict prison. There will be time for you to wander the site at your leisure.

On the drive back to Hobart, see the amazing natural rock formations of the craggy Tasman Arch, the Devil's Kitchen and the Blowhole. This evening enjoy time at leisure to explore Hobart by night.

**Day 10. Sat 20 November 2021** **B D**  
**HOBART**

Today we enjoy a full free day in Hobart. Maybe join your Tour Host for a morning at the famous Salamanca Markets or take advantage of some of the optional touring available (see more details later in the brochure)

This evening we gather to reminisce about our journey with a farewell dinner at one of Hobart's most iconic restaurants.

**Day 11. Sun 21 November 2021** **B**  
**HOBART**

Enjoy a morning at leisure as our journey comes to an end after breakfast.



Cradle Mountain



Port Arthur



# Feature Stay

Hosted Journeys is proud to present this spectacular property for you to enjoy on your Tasmanian Adventure. This property have been hand picked to suit this itinerary and are sure to enhance your experience as you travel through this picturesque region of Australia.

## Cradle Mountain Hotel Studio Room

Stay in the heart of the Tasmanian wilderness at Cradle Mountain Hotel - Your on-mountain accommodation. Nestled within breathtaking alpine forest in the central highlands of Tasmania, Cradle Mountain Hotel offers you an inviting home away from home to unwind after a day of exploring our pristine Tasmanian wilderness. Tasmania's picturesque World Heritage Area at Cradle Mountain will have you ready and raring to explore Cradle Mountain Lake St Clair National Park and the iconic Boat House at Dove Lake. Your accommodation gives you room to relax and unwind and is the perfect escape for your holiday in Tasmania.



Dove Lake



# Optional Touring

Make the most of your time in Tasmania and choose to take part in these optional tours. It is highly recommended to pre-book these tours as they are subject to availability and numbers are limited. Payment for these optional tours will be due along with your final payment for your Hosted Journey.



## Cradle Mountain | Tasmanian Devils After Dark Tour \$45 per person

An unforgettable experience, seeing these extraordinary animals in 'action'. The experienced keeper will discuss biology, behaviour, threats and the important conservation work being undertaken for these species within the sanctuary. Devils are primarily a nocturnal species therefore far more active at night. Using environmentally sensitive lighting and focusing on the social interactions of these unique carnivores, this tour allows a rare up-close opportunity of seeing Tasmanian devils in a group feeding situation.



## Launceston | Tamar Valley Half Day Wine Tour \$155 per person

Named one of the world's top 10 wine regions, the Tamar Valley runs north-west from the northern city of Launceston to the coast either side of the Tamar River, a distance of approximately 50 km. Inclusive of a local cheese platter and complimentary glass of wine, this tour sees you driven to various vineyards throughout the valley. Take the opportunity to meet and engage with winemakers and cellar door experts, or take the experience home by purchasing wines at each of the vineyards.



## Hobart | Derwent River Cruise + MONA \$70 per person

Departing from Sullavan's Cove, enjoy a scenic cruise of the Derwent River before arriving at MONA. Formed by the confluence of the Narcissus and Cuvier Rivers within Lake St Clair, the Derwent River flows generally southeast over a distance of 187 kilometres. The striking architecture of the Museum of Old and New Art (MONA) fills you with a sense of anticipation of what lies beyond. MONA's collection of ancient, modern and contemporary art is controversial, enthralling and unlike anywhere else in the world.



## Hobart | Mount Wellington Day Tour \$70 per person

Mount Wellington, dually named as Kunanyi in the indigenous Tasmanian language of Palawa kani, towers over the city of Hobart. It enables a glimpse of the unfolding panorama of river, fields and the aquatic setting of Hobart town. At the summit, on a clear day, you can enjoy majestic views of Hobart and take a stroll around the mountain crowned by alpine vegetation. The tour also calls by the Cascades Female Factory Historic Site – one of 11 convict sites that together form the Australian Convict Sites World Heritage property.



## Hobart | Bruny Island Food & Lighthouse Tour \$195 per person

Discover Tasmania's most popular island with the knowledge that you will be guided by Tasmanian and Bruny Island locals. Experience some of Bruny Island's best attractions, delicious food, wildlife and hidden gems not seen by the average traveller. Enjoy a fully guided and inclusive tour by our Bruny Island specialists and local Tasmanian characters, including lunch, morning tea and all food tastings. Join the islands southernmost attraction, the Cape Bruny Lighthouse, with a fully guided tour.



# Tasmania

COME DOWN FOR AIR





# Tour Inclusions

## Included Highlights

- See spectacular scenery & learn about Tasmania's history
- Discover Hobart's most exciting sights on an afternoon city tour
- Get to know your fellow travellers at a welcome reception and dinner in Hobart
- Walk through the magnificent Mt Field National Park
- Take a scenic drive to the iconic Lake St Clair, the deepest freshwater lake in Australia
- Visit the coastal town of Strahan, the gateway to the World Heritage listed Franklin-Gordon Wild Rivers National Park
- Be awestruck on a lunch cruise on the Gordon River
- See Hell's Gates and Heritage Landing, the site of a 2000 year-old Huon Pine
- Marvel at the beauty of Cradle Mountain National Park
- Take a guided walk by Dove Lake with the possibility of spotting the local wildlife, Bennetts wallabies, echidnas and birdlife
- Enjoy spectacular views of Bass Strait at Table Cape
- Take time to explore Stanley Bluff, known as 'The Nut'
- Join a local 5th generation farmer for a farm to fork lunch at an exclusive 'Be My Guest' experience
- Visit Sheffield, home to over 60 murals depicting the areas rich history
- Indulge in a cheese tasting at the award winning Ashgrove Tasmanian Farm
- Enjoy a city tour of Launceston and see the unique natural formation of Cataract Gorge
- Visit Bridgestowe Lavender Estate to learn about their operations
- See the Legerwood Carved Memorial Trees site
- Experience the grandeur of Freycinet National Park with a guided walk to Cape Tourville
- Explore the Port Arthur Historic Site and cruise around the Isle of Dead
- See the amazing natural rock formations of The Craggy Tasman Arch, The Devil's Kitchen and the Blowhole
- Visit the famous Salamanca Markets in Hobart
- Enjoy a farewell dinner at one of Hobart's most iconic restaurants

## Included Services

- Return flights from Mackay to Hobart
- Private group journey (maximum 30 passengers)
- 9 nights in ideally located quality accommodation
- Touring by luxury air-conditioned coach
- Experienced Travel Director and Local Guides throughout
- Services of an experienced Helloworld Travel Tour Host

## Included Meals

10 Breakfasts (B)

2 Lunches (L)

6 Dinners (D)

## Holiday Pricing

11 Day Tour, departing Hobart

**\$4,395 per person**

## Bonus Offer

Earlybirds Book by 31MAY21

SAVE \$200pp



# Terms & Conditions

The following terms and conditions form the basis of your contract with Helloworld Travel Hosted Journeys ('Hosted Journeys'). Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Hosted Journeys confirms that you have read, understand and agree with the conditions outlined below and a more detailed version on the Hosted Journeys website, [www.hostedjourneys.com.au](http://www.hostedjourneys.com.au)

## Deposit, Booking & Medical Form & Final Payment Details:

A non-refundable deposit of \$500 per person is due within 7 days of making a booking. You are also required to complete a Hosted Journeys Booking & Medical Form and return it to your Travel Consultant. Please also attach a copy of your photo ID or the photo page of your passport (for international travel) Bookings are subject to auto cancel after 7 days if the deposit and Booking & Medical Form is not received.

Final payment is due no later than Friday 10 September 2021. If your reservation is made after this date, full payment is required at time of booking.

## Holiday Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the departure prior to final payment date and a refund of your paid deposit will be offered. Alternatively the tour will proceed as planned however the Tour Host may not travel with the group. Your holiday pricing may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Hosted Journeys reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

## Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Hosted Journeys will do everything they can to accommodate your requests, however, they can not be guaranteed.

## Single Accommodation:

Single Accommodation may be available upon request and a single supplement of \$1,400 will apply. It is important to note that in certain countries a single room may mean a single bed in the room. If you are a single traveller and willing to share with another single traveller, let your Travel Consultant know. When possible, Hosted Journeys will liaise with your consultant to advise if a traveller of the same gender is also willing to share. Your consultant will facilitate contact between the single travellers prior to confirmation to ensure you are agreed compatible travellers. This cannot be guaranteed. If another single traveller is not available, the single supplement must be paid.

## Travel Insurance:

Travel insurance is compulsory when travelling with Hosted Journeys. We recommend Covermore (offered by Helloworld Travel) as, whilst you are away, our Tour Host can communicate directly with our Covermore representative and provide assistance when making claims or enquiries. If you choose an alternative insurance provider, our Tour Host cannot guarantee assistance.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

## Tour Hosts:

Our Hosted Journeys are facilitated by a Helloworld Travel Tour Host. The decision of the Tour Host is final on all matters likely to affect the safety or well-being of any fellow traveller or staff member. If you fail to comply with a decision made by a Tour Host, or interfere with the well-being or mobility of the group, the Tour Host may direct you to leave the tour immediately, with no right of refund. We may also elect not to carry you on any future Hosted Journeys. You must, at all times, comply with the laws, customs, foreign exchange and drug regulations of all countries visited.

## What's not included:

Items such as (and not limited to) passports, items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portage (unless specified) and travel insurance.

## Airfare Conditions:

Airfares included in this package may be based on various airlines, and are subject to change without notice. Airfares are in economy class and subject to availability at time of booking and the group airfare conditions. Schedules, taxes and fuel surcharges included are subject to change and additional charges may apply for alternate routes and airlines. If you wish to upgrade to Premium Economy, Business or First Class (if available on your flight services) please ask your Travel Consultant for availability and upgrade costs. Air travel is arranged with independent airlines. Hosted Journeys will arrange air travel as advertised in connection with your holiday package. All airfares are subject to flight and booking class availability. Once air tickets are issued, airline amendment and/or cancellation fees apply and, in some cases, are non-refundable. Name changes and voluntary date and schedule changes will incur fees. Hosted Journeys is not liable for delays or disruptions of air travel. Once tickets are issued, Hosted Journeys will have no other liability and will not be responsible for refunding the cost of any services booked in conjunction with the flights.

## Photo ID, Passport & Visas:

Your reservations must be made in exactly the same name as your photo ID or passport (for international travel). Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply.

For International Itineraries please ensure you have a current passport that is valid for at least six months after your scheduled return home to Australia. It is the guests sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents.

The issuance of visas is not the responsibility of your Travel Consultant and we cannot be held responsible should you be unable to obtain the correct visas to undertake your journey. Please discuss your individual visa requirements with your Travel Consultant.

## Documentation:

Approximately one month prior to departure you will be sent an invitation to attend your pre-departure event where you can meet your fellow travelers and collect your travel documents. The event will be held approximately two weeks prior to your departure. If you are not located in Mackay QLD, your travel documents will be couriered to your Travel Consultant.

## Social Media & Imagery:

By signing your Booking Form you consent to Hosted Journeys using images of you taken during the tour for advertising and promotional purposes in any medium we choose. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

## Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$100 per person per change is payable to Hosted Journeys to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

## Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Hosted Journeys. Any part payments received by Hosted Journeys over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Hosted Journeys plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Hosted Journeys will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Hosted Journeys can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

If due to unforeseen circumstances there has been a change in your reservation that results in requiring either a partial or a full refund, Hosted Journeys will work with your Travel Consultant to arrange this.

Refunds will be subject to the terms and conditions of the third party travel providers that Hosted Journeys have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Hosted Journeys cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3 - 6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Hosted Journeys.

Hosted Journeys take pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Hosted Journeys will remain non-refundable.

## Liability & Privacy:

Hosted Journeys acts as a wholesale travel provider within the Helloworld Travel Network. We sell various travel related products on behalf of numerous transportation, accommodation and other wholesale service providers, such as airlines, coach, rail and cruise line operators. Hosted Journeys' obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the travel service providers. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers groups departments. Your legal recourse is against the specific provider and not Helloworld Travel or Hosted Journeys. If, for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with Hosted Journeys.

It is important that you, and all members of your travelling party are aware of these terms and conditions as they may relate all or in part to the bookings held by Hosted Journeys on your behalf. If you are making bookings on behalf of more than one person, we will be happy to provide you with more than one copy of these terms and conditions if requested.

All reservations have been booked under the terms and conditions laid down by the airlines and tour providers groups departments. It is important to understand that each tour provider has different terms and conditions for group travel and these will differ from the Terms & Conditions for leisure travel.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of third party providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part. Third party excursions such as scenic flights, boat cruises, helicopter flights, cable car rides, some 4WD tours, white water rafting, camel rides, hot air ballooning, rail, rural homestay options are not operated by Hosted Journeys, nor by persons or companies associated with Hosted Journeys. These activities may involve inherent risk of injury, death, accident, delay and loss, and clients assume all such risk with regard to any misadventure, death, injury, delay or loss which occurs during, or as a result of, any such activity.

Hosted Journeys collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Hosted Journeys to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Hosted Journeys customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing.

## Medical & Travel Health:

Hosted Journeys seeks to provide a safe, memorable and enjoyable travel experience for all guests and welcomes guests with special needs or disabilities provided they are accompanied by an able-bodied companion and do not require special assistance from Hosted Journeys Tour Host or other travellers. You must complete a Hosted Journeys Medical, Health & Mobility Form at the time of booking and advise of any physical, medical, or other particular needs that may affect your enjoyment of the tour or its enjoyment by others; and you must ensure that you are medically and physically able to travel. Failure to do so may result in the termination of your travel arrangements without any liability on the part of Hosted Journeys. Hosted Journeys reserves the right at its discretion to exclude from a tour, or to terminate the travel arrangements during the course of the tour without refund, of anyone who:

- is unable to cope with the requirements of coach travel – this includes embarking and disembarking 4-6 steps that are approximately 30 centimetres high, at each stop of the coach, which, on some tours, is at least 8 times per day
- may need services or facilities that are not available
- fails to comply with the reasonable instructions of Hosted Journeys Tour Host
- engages in illegal or undesirable behaviour or interferes with the enjoyment of or jeopardises the safety of other participants

Anyone so excluded will be required to disembark at a safe public location, transportation from which will be wholly their responsibility. You agree that Hosted Journeys is released from all liability for, and you agree not to hold Hosted Journeys responsible for, termination of your travel arrangements in accordance with the previous condition, or any decision made by Hosted Journeys or by any service provider who refuses to provide you with special accommodation facilities or services that are not available or who refuses to carry you by reason of any disability or medical condition. Any changes to health, mobility and fitness must also be reported to Hosted Journeys as soon as possible and prior to departure.

## Complaints:

If you have a complaint please inform your Tour Host or our local representative at the time so they can attempt to rectify the matter whilst travelling. If satisfaction is not reached through these means then any further complaint should be put in writing to us within 30 days of the end of the tour in order to expediate and escalate your complaint.

## Brochure Accuracy, Images & Maps within this publication:

Hosted Journeys has endeavoured to ensure that the information given in this brochure is correct to the best of its knowledge at the time of going to print. All images are used with permission and are subject to copyright from their source. Maps may not be to scale or represent 100% location accuracy for the purpose of readability. Hosted Journeys can not be responsible for changes in factual data or imagery and recommend you confirm the details of your chosen holiday package at the time of booking. Hosted Journeys will endeavour to notify you of any significant changes prior to departure.

ISSUE DATE: 30MAR21



For bookings and more information please visit your nearest Helloworld Travel Store:



Like us on Facebook  
search Hosted Journeys



Share your memories  
by using #hostedjourneys



Visit our website for detailed terms & conditions, itineraries, travel blogs and our HJ-Health-Safe Program  
[www.hostedjourneys.com.au](http://www.hostedjourneys.com.au)